



# Merseyside Fire & Rescue Service

Occupying SHQ/JCC during COVID-19 Pandemic – returning to the workplace

COVID Secure Health & Safety

**Risk Assessment** 







#### **Risk Assessment Details**

Risk Assessment Description /Title:	Occupying Non-Operational Service Premises During Pandemic: Service Headquarters (SHQ) / Joint Control Centre (JCC)			Assessment Number.	C-19 Sł	HQ/JCC 1
Name of Assessor:	Role	Service Number	Signature	Date of Completion	Date of Review	Version
GM Craig Whitfield	H&S Manager	105315	C. Whitfield	06.07.2020	06.08.2020	V2

#### **Risk Level Matrix**

Likelihood x Severity = Risk Rating	Negligible	Minor	Moderate	Major	Catastrophic
Almost certain	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	INTOLERABLE RISK	INTOLERABLE RISK
Likely	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	SUBSTANTIAL RISK	INTOLERABLE RISK
Possible	TRIVIAL RISK	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	SUBSTANTIAL RISK
Unlikely	TRIVIAL RISK	TOLERABLE RISK	TOLERABLE RISK	MODERATE RISK	MODERATE RISK
Rare	TRIVIAL RISK	TRIVIAL RISK	TRIVIAL RISK	TOLERABLE RISK	TOLERABLE RISK

#### **Risk Based Control Guidance**

Risk Level	Action & Timescale
TRIVIAL	No action is required.
TOLERABLE	No additional controls are required. Monitoring is required to ensure that the controls are maintained.
MODERATE	Efforts should be made to reduce the risk. Risk reduction measures should be implemented within a defined time period. Where the moderate risk is associated with extremely harmful consequences, further assessment may be necessary to establish more precisely the likelihood or harm as basis for determining the need for improved control measures.
SUBSTANTIAL	Do not proceed with activity until the risk has been reduced. Considerable resources may have to be allocated to reduce the risk. Where the risk involves work in progress urgent action should be taken.
INTOLERABLE	Do not proceed or continue with the activity until the risk has been reduced. If it is not possible to reduce risk even with unlimited resources, the activity shall be prohibited.



Risk Assessment	Occupying No	n-Operational Service Premises	During Pandemic: Service	Accessment No.	
<b>Description /Title:</b>	Headquarters (	SHQ) / Joint Control Centre (JCC)	-	Assessment No.	C – 19 SHQ/JCC 1
This risk assessment is to be read in conjunction with the following documents:	<ul> <li>Premises During a</li> <li>COVID-19 Service Premises during C</li> <li>COVID-19 Service</li> <li>COVID-19 Service Precautions</li> </ul>	Instruction Occupying SHQ/JCC Service Pandemic Instruction 0005 Working at Service OVID-19 Pandemic Instruction 0006 Agile Working Instruction 0008 Operational Safety Instruction 0009 Fire Evacuation	<ol> <li>COVID-19 Service Instruction Incidents</li> <li>COVID-19 Service Instruction Premises HSE Reporting Requisition</li> <li>Manual Handling Policy</li> <li>HMG Guidance Working safely centres / Factories, plants and Restaurants offering takeaway</li> <li>HSE Guidance Working safely short guide</li> </ol>	0016 Cleaning Require uirements under the Rl y during COVID-19 - O warehouses / Vehicles or delivery	ements for MFRS DDOR. ffices and contact s / Homes /
ldentified Hazard(s)	Identified Risk & Risk Level (Rating)	Control	Measures Required		Residual Risk Level (Rating)
<ol> <li>Occupying Service buildings during Coronavirus pandemic.</li> <li>Sources of Transmission on Premises:</li> <li>Service Personnel;</li> <li>Other Occupiers / Visitors to the premises;</li> <li>Pathways of Transmission On Premises:</li> <li>Premises;</li> <li>Vehicles;</li> <li>Equipment - operational and</li> </ol>	INTOLERABLE Risk of being exposed to coronavirus within Service premises and contracting COVID-19: Possible transmission of the virus between personnel and other building occupiers/users i.e. Engie / other visitors. In addition, personnel who are exposed to the virus and contract	Responsibilities of all Personnel         Personnel must avoid getting too clopassing items or equipment between         Personnel to avoid using shared particles or any other iter on a range of surfaces.         Personnel must maintain the high attention to hand hygiene as detailed         Whilst outside of work personnel attention to hand hygiene as detailed         • Stay at home as much as point         • Work from home if you can         • Limit contact with other peop         • Wash your hands regularly	n individuals unless absolutely ne perwork, pens, documents, equip ms etc. as the virus can survive dest levels of personal hygiene d further on in this risk assessmer are requested to follow the mo for 'Stay Alert' which include but a possible ble o out (2m apart where possible)	cessary. pment, telephones, for a period of time , paying particular nt. ost recent <u>National</u> are not exclusive to:	TOLERABLE *See further down in document



1	non-operational	COVID-19 whilst at		
	e.g. office/kitchen	work may transmit	Personnel should be familiar with and follow the below Public Health England (PHE)	
	related;	the virus to	Guidance documents:	
	<ul> <li>Miscellaneous</li> </ul>	members of the	Guidance documents.	
	items e.g. kitchen	public and/or	Stay at home: guidance for households with possible coronavirus (COVID-19) infection	
	utensils, crockery	family/household	day at home. guidance for nedscholds with possible coronavirus (OO VID 10) inicedion	
	stationary, printed	members etc.	Stay at home: what to do if you or someone you share your home with has signs of	
	materials etc.	members etc.	coronavirus	
	<ul> <li>Waste/Refuse;</li> </ul>	Contraction of		
		COVID-19:	Personnel must be fully aware of and act upon the development of any coronavirus	
	Hand contact and		symptoms:	
	transmission points	People can catch		
	within premises:	the virus from	• a high temperature – this means you feel hot to touch on your chest or back	
	within promoco.	others who are	(you do not need to measure your temperature)	
	<ul> <li>All Internal and</li> </ul>	infected in the	<ul> <li>a new, continuous cough – this means coughing a lot for more than an hour, or</li> </ul>	
	external door	following ways;	3 or more coughing episodes in 24 hours (if you usually have a cough, it may be	
	handles and	<b>399</b>	worse than usual)	
	surfaces.	The inhalation	<ul> <li>a loss of, or change in, normal sense of taste or smell (anosmia).</li> </ul>	
	<ul> <li>All banisters,</li> </ul>	of		
	handrails and grab	airborne/droplet	Staff to immediately self-isolate if symptoms develop staying at home for at least 10 days	
	rails.	virus from	from when the symptoms started and follow the government track and trace procedures,	
	<ul> <li>All seating, tables,</li> </ul>	coughs,	which will be advised via OH.	
	benches, desks	sneezes or		
	surfaces and	exhalation.	Staff to read, keep up to date with and work in accordance with Service issued health and	
	surrounds.		safety information in relation to COVID-19; achieved by regularly accessing COVID-19	
	<ul> <li>Corridors and</li> </ul>	The virus can	updates on the Service portal.	
	routes of access;	survive for up to		
	<ul> <li>Refuse storage</li> </ul>	72 hours out of	<u>'Catch it bin it kill it'</u> campaign posters located throughout building. Personnel required to	
	areas	the body on	adhere to this. Personal paper tissues to be carried by personnel at all times.	
	<ul> <li>Meeting rooms; TV</li> </ul>	surfaces which		
	and projectors and	people have	Personnel to avoid hand to face/mouth/eye contact whilst at work and in particular whilst	
	remotes;	coughed or	undertaking activities within the community.	
	<ul> <li>Kitchen and</li> </ul>	sneezed on or		
	associated	have had	Personnel must not stand, congregate or hold discussions in corridors, or on internal	
	appliances kitchen	physical contact	routes of access etc. as this could impact upon the ability of other personnel accessing	
	ware	with, etc.	these areas to maintain adequate social distancing.	



Offices and	People can	When using corridors personnel must not walk down the centre of the corridor, and must	
associated	contract the	walk close to the wall to enable maximum social distancing in the event someone	
equipment;	virus by	approaches from the opposite direction.	
Operational	touching		
equipment;	contaminated	In the event a member of personnel believes they may have COVID-19 symptoms they	
Gym and	surfaces and	must not attend work, should inform TRM and follow the organisational test and trace	
associated	then touching	guidance which will be made available via OH.	
equipment;	their eyes, nose		
Toilet/Shower	or mouth.	If a member of personnel believes that they have come into close contact with a member	
Rooms;		of the public or other person with either confirmed or presumed COVID-19 outside of	
<ul> <li>Any other hard</li> </ul>	Important -	work, they must inform TRM at the earliest opportunity and follow the organisational test	
surface area (all	Individuals with	and trace guidance which will be made available via OH. Staff to self-isolate if symptoms	
surfaces must be	COVID-19 may be	develop.	
considered as a	pre-symptomatic		
possible	(i.e. they have	If a member of personnel has reason to believe that they have potentially been exposed	
transmission	COVID-19 and are	to coronavirus whilst at work, they must immediately report it to their line manager to	
source)	infectious, but have	enable them to follow the guidance for Coronavirus testing as appropriate alongside the	
	yet to develop	organisational test and trace guidance which will be made available via OH. Staff to self-	
Refer to COVID19	symptoms) or	isolate if symptoms develop.	
Service Instruction	asymptomatic,		
0008 'Operational	(They have COVID-	Line Manager Key Responsibilities	
Safety Precautions'	19 and are		
and COVID-19 Service	infectious, but they	Line Managers to read and keep up to date with the most current guidance	
Instruction 0016	will not develop		
'Cleaning	symptoms. In both	Line Managers to regularly communicate to their team or department and work in	
Requirements for	cases <u>persons are</u>	accordance with Service issued health and safety information in relation to COVID-19.	
MFRS Premises' for	unaware that they		
comprehensive list of	<u>are</u>	COVID-19 Service instructions, guidance and updates available on Portal.	
contact	shedding/spreading		
surfaces/points.	<u>the virus</u> .	Personnel given time to access and read the information referred to above to ensure	
		understanding.	
	The incubation		
	period before	Line Mangers to send personnel home if they have reason to believe the individual may	
	symptoms become	have or be displaying COVID-19 symptoms.	
	apparent to those		
	individuals who get	If a member of personnel reports that they have potentially been exposed to coronavirus	
	symptoms varies,	whilst at work and this exposure is considered to be significant, line management will	
	however on	follow the guidance for COVID-19 testing as appropriate for the affected member of	
		personnel and the HSE RIDDOR guidance will also be followed.	



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average it is days. Individuals m	Line managers to be informed of any occurrences as detailed above via telephone or only where social distancing can effectively be achieved.	
infectious wh the incubatio period.	ilst in Line managers will reinforce the following key messages of personal responsibility with	
Coronavirus novel/new vir	reporting to line management without delay;	
at the time of outbreak nob has immunity	symptoms develop whilst on duty:	
Anyone can potentially co it.	the importance of social distancing and where possible avoiding passing items	
The virus car fatal to all ag	e legared.	
groups, howe the likelihood death appear	l of or who are away from the workplace due to shielding or self-isolation.	
associated w higher age an	nd	
comorbidities having certai existing healt conditions.	n pre-	
Some staff m have pre-exis	<ul> <li>Service Chaplain Tel: 07970 669 160. Pastoral support available to all staff and their families</li> <li>The Firefighters Charity Tel: 0800, 380, 8820. Free, confidential support and</li> </ul>	
medical conc (e.g. chronic conditions su	advice	
diabetes or a which render more vulnera the dangers of	sthma) them ble to	
coronavirus		



infontion and	Hend Human a	
	Hand Hygiene	
contracted	Personnel to wash their hands more often than normal i.e., for 20 seconds using soap and water (approximately every 1-2 hours is good practice).	
may also be vulnerable to the effects of the virus	Hands to be washed after coughing, sneezing and blowing your nose; if preparing food and before you eat or handle food, or when you get to work or arrive home from work; after using the toilet and before and after smoking.	
illness/death if contracted	Where handwashing facilities are not available personnel are to use alcohol hand sanitising gels in the circumstances detailed above or if they have been unable to wash their hands for a protracted period of time e.g. 1-2 hours.	
in a "high risk" category as defined by the government (e.g. those who	Alcohol hand sanitising gels are sited in designated locations within the premises and are to be used in particular when entering/departing premises or after making contact with communally used surfaces/contact points e.g. automatic door opener buttons/door handles.	
transplant or those who are taking a medicine which weakens their	After handling documents used/shared between personnel e.g. files paperwork etc., hands to be sanitised using alcohol based gels or hands should be washed promptly after handling has concluded. In addition, personnel should carry, use and not share their own pen when completing/signing documents etc.	
and in need of special "shielding" arrangements	Hand hygiene posters (aligned to PHE guidance) will be placed in designated areas across the premises including but not exclusive to: washrooms/toilets; dining areas; kitchenettes and break-out areas etc.	
People with pre- existing conditions and older people (over 70) have been advised by	Social Distancing The Service will closely follow the most current Government guidance and the 'Stay Alert' strategy.	
the Government to be particularly stringent in complying with social distancing requirements	Personnel working from home will be facilitated where possible. Where it has not been possible for personnel to work from home they will still attend work provided that they are <b>not</b> showing coronavirus symptoms and neither they nor any of member of their household are self-isolating.	
	Some older staff may also be vulnerable to the effects of the virus including severe illness/death if contracted Some staff may be in a "high risk" category as defined by the government (e.g. those who have had an organ transplant or those who are taking a medicine which weakens their immune system) and in need of special "shielding" arrangements People with pre- existing conditions and older people (over 70) have been advised by the Government to be particularly stringent in complying with social distancing	<ul> <li>possible death if contracted</li> <li>Some older staff may also be vulnerable to the effects of the virus including severe illness/death if contracted</li> <li>Some staff may be in a "high risk".</li> <li>Alcohol hand sanitising gels in the circumstances detailed above or if they have been unable to wash their hands for a protracted period of time e.g. 1-2 hours.</li> <li>Alcohol hand sanitising gels are sited in designated locations within the premises and are to be used in particular when entering/departing premises or after making contact with communally used surfaces/contact points e.g. automatic door opener buttons/door handling has concluded. In addition, personnel should carry, use and not share their own weakens their immune system) and in need of shielding" arrangements</li> <li>People with previsiting conditions and older poople (over 70) have been advised by the Government to be particularly stringent in complying with social distancing</li> <li>Personnel to be completing/from home will be facilitated where possible.</li> <li>Personnel to be particularly stringent in complying with social distancing</li> </ul>



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	People in the high-	Personnel must follow government guidance on the use of public transport if this is there	
	risk category have	adopted method of travel.	
	been told that for		
	their safety they	Estates department to review and develop new seating arrangements/plans that meet the	
	must self-isolate at	minimum requirements of social distancing (2m minimum rule). This includes the	
	home for 12 weeks;	relocation of teams to other parts/offices within the premises to meet the requirements.	
	they must not leave		
	home and are	Develop and effectively communicate (where applicable) alternative staffing rota options	
	subject to special	which ensure that the number of personnel working within offices etc. at any one time	
	NHS "shielding"	does not exceed safe levels i.e. where social distancing cannot be achieved. This may	
	arrangements	see staff rotate between working from home and working in the office, supporting the first	
	anangements	point above. This will be under the direction and agreement of line managers.	
	Pregnant women	point above. This will be under the direction and agreement of the managers.	
	have also been	Where possible reduce the number of people each person has contact with by using 'fixed	
	advised to be extra	teams' or 'partnering' (so each person works with only a few others) and creating 'Team	
	careful and should	Bubbles'.	
	be considered	E-lless and the idea of a selection to find a solution of the selection is the DA	
	vulnerable/shielding	Follow government guidance in relation to 'vulnerable persons' - section later in the RA.	
	In the Dist		Desides Dist.
	Initial Risk	Communal coat hanging facilities provided or alternatively jackets or coats placed on the	Residual Risk
	Rating:	rear of their chairs. Where personal items are hung on the provided facilities they must	Rating:
		be clearly separated from any other person's jackets/coats.	
	INTOLERABLE		TOLERABLE
	RISK	On rare occasions where personnel must work face-to-face for a sustained period with	RISK
		more than a small group of fixed partners, then an additional task/environment specific	
	*Prior to any control	risk assessment and evaluation must be conducted by the relevant manager to determine	*Once all
	measures being	whether the activity can safely go ahead.	control
	applied		measures
	appilod	Workstations and associated routes of access used by those personnel coming into the	required are
		workplace to be sufficiently separated throughout the duration of a shift.	implemented
			inplomonou
		If required to use new or different workstation this and surrounding area and equipment	
		must be cleaned prior to its first use and then individual ownership of this station and it	
		cleanliness must be maintained for the duration it is allocated to that individual.	
		Cleaning materials will be supplied in each office space. Personnel are required to	
		regularly clean work areas using the products provided	



	For personnel who have had to move workstations and have seen a change in their setup a new DSE assessment can be undertaken.	
	Workstations will be arranged either using back-to-back or side-to-side working (rather than face-to-face) whenever possible. Where this is not possible a proportion of workstations may be taken out of use for the duration of the pandemic or for the duration of a particular shift.	
	Appropriate signage will be affixed to workstations which are not to be used.	
	Where adequate distancing cannot be achieved and personnel have to attend the workplace then the use of barriers (where necessary) will be considered to separate people from each other.	
	'Hot desking' within the office environment at SHQ/JCC will be prohibited throughout the pandemic where possible.	
	Managers will identify any areas where people directly pass things to each other, for example office supplies. Ways to remove direct contact will be explored and implemented (where necessary); such as using drop-off points or transfer zones.	
	Managers to use where appropriate visual communications, for example; whiteboards or signage, to explain changes to schedules, breakdowns or materials shortages thus reducing the need for face-to-face communications and implement where appropriate.	
	In the event that personnel are required as part of their role to travel to locations during the pandemic and/or stay overnight etc. managers arranging such activities must ensure due diligence and must make reasonable enquires of venues and accommodation to assure themselves that such venues and accommodation has in place adequate control measures and meets social distancing and infection control guidelines i.e. they are COVID Secure.	
	Contamination of Premises	
	If the Service premises are considered to have become contaminated with Coronavirus then the Premises Decontamination/cleaning Procedure as detailed in COVID SI0016, will be followed and implemented by the reporting line manager and estates department.	



All Managers to familiarise themselves with the Update to the Health and Safety Executive (HSE) Reporting Requirements under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) and of the reporting requirements relating to COVID-19 to the HSE under RIDDOR (COVID SI0012 & HSE website) and report as and when necessary.	
Organisational/Procedural Control Measures	
The Service will maintain a dedicated COVID-19 update on the Service Portal to enable efficient and effective communication of information with the workforce.	
As far as reasonably practicable the Service will limit the number of personnel working within the premises to the minimum necessary to achieve Service and departmental priorities and objectives as appropriate.	
To limit the movement of personnel from one premises to another or from one department to another within the JCC/SHQ, Microsoft Teams and Tele-conferencing, telephone calls and emails will be used in the first instance and in preference to face to face meetings, visits or communication exchanges.	
Personnel from all departments will be advised to cancel activities which involve their movement with the exception of those activities that are deemed essential or risk critical. Activities that must go ahead will be subject to robust control measures in line with government guidance.	
As far as is reasonably practicable efforts will be made in all circumstances to exceed 2 metres separation, particularly when indoors or within an enclosed/partially enclosed space provided that this does not significantly adversely affect communication or task objectives etc. where this cannot always be achieved then additional control measures will be considered/introduced i.e. introduction or Perspex screens, as an example.	
Where groups of personnel are required to work/congregate within one office/room, and where practical, the room including desks, workstations, equipment and routes of access will be set up to ensure that a minimum the 2 metre separation distance between personnel can be achieved at all times, with further consideration for exceeding 2 metres as detailed above.	
If not achievable the room occupancy will be reduced to ensure seating and routes of access separation distances can be achieved.	



Staggering of work routines/tasks and development of a rota or other ways of working may be necessary so that work can be progressed whilst not contravening safe social distancing practices.
Canteens will offer a reduced service providing sealed items such as packed lunches, sealed meal boxes and sealed drinks i.e. bottles of water.
A Perspex screen will be erected between the serving hatch area and counter where the customers/staff would queue/pay.
If overcrowding occurs in the dining area, then access may be staggered between departments so that each department accesses the dining area at a predetermined time slot to prevent personnel from different departments from coming into contact with each other. This will only be reviewed if necessary.
Available tables and seating will be reduced to meet the 2m social distancing room.
Catering staff will only be operating the canteen and dining area after completion of their own risk assessment and introduction of adequate control measures in line with government guidance.
Their own risk assessment and guidance will in no way contradict or contravene this RA and Service guidance. Dining area guidance is captured in more detail further on in this risk assessment.
Ventilation
Weather conditions permitting and where practical, windows will be opened, ideally on multiple sides of the building throughout the working day to enable adequate flow of ventilation within the work area.
Where mechanical ventilation systems are installed these should be subject to regular, routine and planned preventative maintenance programs to ensure they are hygienic and are functioning correctly.
Ventilation/heating/cooling systems should as far as reasonably possible be set to facilitate good ventilation within the workplace.



When using the opening of windows as detailed above it may also be necessary to increase heating/mechanical ventilation systems to compensate for ingress/circulation of cold air.	
Ventilation systems will only use fresh air and not recirculated air when being set (as per recent HSE publication).	
Desk fans prohibited until further guidance is released.	
Joint Occupiers – Bouygues / Merseyside Police / NWAS etc.	
Consistent point of contact between respective management functions of each occupier must be identified to ensure effective and consistent management of Coronavirus/COVID-19 related risks.	
COVID-19 related information applicable to SHQ/JCC and its personnel must be effectively communicated in a timely manner to all those who need to know.	
Joint occupancy working arrangements to be reviewed to promote the isolation of occupiers from each other where possible and where not possible implement adequate social distancing. This may mean relocating offices, designating specific routes of access or toilet and hand washing facilities etc. Details of such arrangements should be incorporated within the risk assessment and shared with each occupier.	
Joint occupiers will cooperate, communicate and coordinate on the arranging and authorising of access of visitors and contractors to the premises as appropriate (detailed further in RA).	
It is essential for the success of this RA that all building occupiers, whichever organisation they are from, follow the same guidance.	
Training on SHQ/JCC Premises	
As far as is reasonably practicable all training which brings personnel into close proximity i.e. less than 2 metres will be avoided during the pandemic except where such training is necessary, is <u>deemed as essential or risk critical</u> and has been excluded from being able to be delivered remotely via Microsoft Teams or any other technical means.	



	Where training goes ahead it will be subject to suitable and sufficient risk assessment. The risk assessment must make reference to risks associated with coronavirus and the control measures necessary to manage the risk of coronavirus transmission between individuals e.g. hand sanitisers and cleaning sprays in meeting rooms; adequate ventilation; sufficient social distancing measures etc.	
	Meetings & Face to Face Meetings	
	Where possible, remote working tools will be used in preference to face to face meetings. Face to face meetings will be limited	
	The use of Microsoft Teams, Skype etc. is the preferred option for all meetings (including "corridor conversations" and visiting people at their desks) as it removes the risks associated with a number of people being present in a room.	
	On occasions where face to face meetings cannot be avoided the meeting manager/coordinator must undertake the following actions:	
	<ul> <li>Only absolutely necessary participants to be invited to attend meetings and they must maintain 2m separation throughout.</li> <li>Avoid transmission during meetings, for example, avoiding sharing pens and other objects.</li> <li>Provide hand sanitiser in meeting rooms.</li> <li>Hold meetings outdoors or in well-ventilated rooms whenever possible.</li> <li>For areas where regular meetings take place, consider using floor signage to help people maintain social distancing.</li> <li>Hygiene products including cleaning substances and or wipes may be provided to enable pre and post use cleaning of key touch/contact points.</li> <li>Shared food and refreshments would not normally be provided. If food and refreshments are required i.e. due to length of meeting, then carry-out bags with packed lunches and bottled water can be provided.</li> </ul>	



Cleaning equipment is available in each meeting/conference room and staff and visitors are required to wipe down surface before and after use.	
Hand sanitiser is available in each meeting/conference room and staff and visitors are required to sanitise hands on arrival and upon leaving.	
Where an in-person meeting is unavoidable and external attendees are required, they should report to Reception and sign in as outlined in the 'RECEPTION' section of this RA.	
Internal Doors	
Where a case is made to maintain a non-fire door in an open position then a review of the FRA will still be completed in conjunction with Fire Protection department. It will consider the need to manage both fire risk against the ongoing infection transmission risk associated with doors/touch points.	
Where internal doors must be maintained in the closed position for fire safety and compartmentation reasons the handles push plates and surfaces which are regularly touched must be subject to regular periodic cleaning.	
Staff to be aware of COVID SI 0009 Fire evacuation procedures SHQ.	
Premises Hygiene Arrangements	
The Estate Department have implemented an enhanced cleaning regime throughout the pandemic. This cleaning regime is undertaken by Bouygues on Service owned premises and by Eric Wright Personnel on PFI premises – see COVID SI 0016 Cleaning requirements for MFRS premises.	
Cleaning regimes include a higher frequency of cleaning and an increased focus on 'high – touch' areas such as door handles, access buttons, work surfaces etc.	
Offices/meeting rooms/reception areas and other designated locations will be provided with cleaning products in the form of a disinfectant spray, wipe roll and additionally, hand sanitisers.	
If managers have any concerns regarding the effectiveness of the above cleaning process, they are to inform the Estates Department as soon as possible.	



	Personnel to regularly clean their own workstations and work area, keeping a clean and clear desk policy	
	Personnel will regularly wipe over key touch/push/contact points within the office environment e.g. light switches, thermostatic controls and door/drawer/cabinet handles etc. using designated cleaning materials	
	If an individual starts to display COVID symptoms in the workplace, they will be initially isolated whilst it is immediately reported to the line manager. The line manager will assess the situation and where symptoms are confirmed the individual will be sent home to self-isolate and the relevant organisational guidance followed. Estates will be informed who may then initiate a deep clean of part or all of the area that the individual has occupied.	
	Reception Areas	
	Visitors to Service Headquarters and the Joint Control Centre will in the first instance be discouraged unless there is no other practical way of carrying out business.	
	Visitors will be required to read and adhere to all site guidance on display on route to and inside of the Reception area and throughout the building.	
	Only <u>four</u> people are permitted to wait in reception at any one time; further visitors are required to wait outside until invited in.	
	Social distancing will be practiced and adopted throughout the building.	
	Screens and/or barriers have been implemented on reception as part of longer term control measures and are located across the counter where visitors naturally present.	
	Both alcohol hand sanitising gel and COVID-19 related notices will be placed within easy reach of the reception zone.	
	The visitors signing in book will be done electronically by using a spreadsheet and being completed by the reception staff. This will be completed by the security guard out of hours.	



The reception table surface and surrounding area will be cleaned frequently using antiviral substance/wipes by reception personnel wearing nitrile gloves. This is in addition to the normal structured cleaning programme.	
Anybody entering/exiting the building will be instructed by either reception personnel and/or instructional signage to use the hand sanitising gel and/or wash their hands. Hand sanitising gel will also be positioned on a table with accompanying signage within the reception atrium.	
Visitors and staff who already have a pass allowing access to SHQ/JCC must proceed straight to their destination and may have to pass quickly though Reception to do this, even when there are already four people waiting; if this is the case they are not permitted to stop in that area for any reason.	
Visitors who do not have access will be required to give their details to reception staff. This will be logged on a database and replaces the signing in book. A security pass will be issued by reception. Visitors are then required to promptly proceed to their destination adhering to social distancing and signage around the building, including use of hand sanitisers at various locations	
Signage will be provided to indicate social distancing instruction and awareness to visitors arriving at reception (also see contractors and visitors further below).	
Signage will be provided to provide instruction to delivery drivers specifically on where to drop off and collect items and the importance of social distancing.	
Contractors and Visitors	
In all cases using remote working tools should be used in preference to face to face visits.	
Site specific information and instruction guidance to be made available for circulation to any joint occupier of the premises and also and prospective visitors and contractors etc. prior to or upon attendance.	
Host responsibilities relating to COVID-19 must be established and provide necessary information and instruction for personnel/managers who arrange for visitors and or contractors to attend the premises.	



Where site visits are essential, site guidance on social distancing and hygiene will be explained to visitors on or before arrival in the form of site specific information and instruction regarding rules responsibilities and expectations.	
The number of contractors/visitors must also be strictly controlled and limited to the minimum necessary and in particularly to limit the numbers of visitors and contractors present at any one time.	
Limiting contractor/visitor times to specific time windows i.e. avoiding normal arrival and departure times and mealtimes and restricting access to required visitors only will be adopted.	
It must be determined if schedules for essential services and contractor visits can be revised to reduce interaction and overlap between personnel occupying the premises, for example, carrying out services at night or where possible arrange for alternate routes of access and separation of contractors/visitors from the workforce.	
General Deliveries, Delivery Drivers & Post	
Unnecessary contact will be minimised at reception and other areas where deliveries are accepted.	
Requests for non-contact deliveries where the nature of the product allows for use of electronic pre-booking will be undertaken where possible.	
Relevant managers will consider and implement where appropriate methods to reduce frequency of deliveries, for example by ordering larger quantities less often.	
In all cases efforts will be made to make the acceptance of deliveries as efficient as possible to minimise the time delivery drivers spend within the building.	
Deliveries to the front of the premises i.e. reception to be dropped off within the reception atrium and will be placed on a designated table away from the Reception Desk	
Deliveries at the rear of the premises i.e. catering related deliveries to be dropped off within a specifically designated and secure area where social is distancing maintained. Where possible the supplier's cages should be used rather than individual unloading.	



Floor marking and/or signage will be provided to give instruction to delivery drivers specifically on where to drop off and collect items and the importance of social distancing.	
Signing or handing over of paperwork or handling of electronic recording devices will be avoided as much as possible and as most delivery companies are operating no-sign policies, MFRS will adopt the same policy.	
Dialogue with delivery drivers is to be minimised/avoided except where absolutely necessary and if necessary should where possible take place outside whilst maintaining social distancing.	
Where possible and safe, a single member of personnel from reception or member of catering personnel as appropriate will handle and transfer any deliveries deposited by the delivery driver.	
Suitable manual handling aids will be provided e.g. trolley, and such personnel must have view and work in accordance with the Services Manual Handling Policy.	
Where it is necessary for two personnel to handle and transfer the load/delivery and where possible, use the same pairs of people for the duration of the shift.	
If personnel have handled any items handled by the delivery driver such personnel must use the hand sanitising gel and/or wash their hands.	
If there is credible and significant reason to believe a delivery driver is exhibiting potential signs and symptoms of COVID-19 personnel will request the individual remains outside the building and should avoid contact with them or anything they have handled. In such cases if the delivery driver drops off a delivery this item must be handled using nitrile gloves and will be where clearly marked up with hazard tape and stored for a period of 72 hours in a secured location before being re-handled.	
If the delivery is urgently required consult the H&S Team who will provide advice on an appropriate safe system of work to open the box etc.	
Any concerns in relation to the perceived COVID-19 status of delivery drivers are to be reported to the H&S and Estates team to enable consideration of reporting to the relevant employer as appropriate.	



Internal Service delivery/post drivers are to make every effort to at all times minimise person-to-person contact during deliveries to other sites by maintaining adequate social distancing and following strict hand and respiratory hygiene procedures at all times.	
Service personnel who deliver post etc. across multiple Service sites etc. are permitted to access all toilet and handwashing facilities at them locations, however they must ensure they follow strict hand and respiratory hygiene measures at all times	
Delivery of internal post is to be managed by reception staff and other staff are requested not to attend the reception desk for collection.	
Small parcels will be delivered to a designated area near the door of each large office. If a parcel is too big to deliver on the post trolley the recipient will be advised a parcel has arrived and must collect it as soon as possible.	
External delivery drivers are to be discouraged from using Service toilets or accessing additional parts of the building. Where this cannot be avoided then personnel must insist on hand hygiene procedures.	
Personal deliveries to personnel are not permitted throughout the pandemic. In cases whereby a member of personnel has a legitimate and essential need to receive a delivery whilst at work approval must be sort and received by line management prior to making arrangements for such a delivery.	
Lifts	
Lifts will now be identified as having a normal maximum occupancy of <u>one person at any</u> <u>one time</u> , with the exception being if an individual with a disability requires support from another person to access the lift safely. Where this is the case individuals accessing the lift should be as far apart as possible and should face opposite directions whilst within the lift.	
Suitable occupancy signage and floor marking will be installed and visible within the lift and on the outer face of the lift door/wall as appropriate.	
Cleaning of buttons and surfaces i.e. rails, handles etc. will be cleaned by a nominated person regularly as part of enhanced cleaning arrangements.	
Break Out Areas & Kitchenettes	



<ul> <li>All of the following areas will be regularly cleaned using provided sprays (as appropriate) and a disposable cloth or antiviral wipe after each significant use:</li> <li>Sink surround, draining board and tap if used;</li> <li>All bench tops and surfaces used;</li> <li>Refrigerator door handle and internal surfaces as appropriate;</li> <li>Water heater water dispensing handle;</li> <li>All cutlery and utensils cleaned thoroughly after each use using warm/hot water and washing up liquid. All such items should then be put away within the cupboard.</li> <li>Any other items or surfaces that have been touched</li> </ul>	
necessary tea towels should be removed until further notice or further guidance. Communal fridge's in kitchenette areas are to be subject to regular cleaning and wipe downs using provided cleaning sprays. Particular attention to be paid to the doors and handles. Food stuffs contained within must be sealed and personal use only to reduce cross contamination potential. Hand hygiene must be observed every time prior to opening and accessing the fridges. All personal unused items are to be removed at the end of the day. The number of seats within all break out areas will be reduced and remaining seating will be spread out to promote 2 metre social distancing.	
<ul> <li>Seating will be reduced and positioned to ensure 2 metre social distancing is achieved on routes of access which traverse break out areas.</li> <li><b>Outside Spaces – Gardens and Seating Areas</b></li> <li>Personnel encouraged to utilise outside seating areas in preference to using internal break out areas, weather permitting). 2 metre social distancing still to be practiced in outside seating areas.</li> <li>Outside seating e.g. benches etc. which are designed for multiple persons to be used by one person at any one time unless they are sufficient in size to safely allow for 2m social</li> </ul>	



distancing. Signage will be affixed to such seating to provide instruction to personnel accessing these areas.	
Hand hygiene must still be fully adopted upon returning into the building from outside areas.	
Dining Area Hygiene	
Large tables will be separated and social distancing maintained.	
Seating will be set up and staggered so that personnel are 2 meters apart and are not directly facing each other.	
Cleaning sprays and adequate signage will be provided / displayed requesting customers to clean tables before and after use.	
Windows on both sides of the canteen (where and if applicable and weather permitting) to be opened immediately prior to mealtimes to enable adequate flow of ventilation within the dining area.	
A prominent notice is displayed on all routes of access to the dining area instructing personnel to ensure they have washed their hands immediately prior to entering the dining area.	
Alcohol hand sanitising gels are to be provided and available for use.	
Personnel will be advised via appropriate signage to keep their time in the canteen as brief as possible.	
Staggered meal times between departments and joint occupiers may be adopted so that each department accesses the dining area at a predetermined time slot. This will be to prevent significant numbers of personnel accessing the dining are at any one time and only where the dining area has become too crowded or unmanageable. If adopted, a rota would be published on the Portal and displayed prominently within the dining area.	
The dining area will be laid out to enable personnel to maintain routes of access and queue whilst maintaining social distancing from those in the queue and those already dining. Floor markings will be used to demarcate areas to help personnel keep to a 2m distance.	



	Personnel accessing the dining facility will be required to use contactless payment as it operates a 'contactless payment only policy'.	
	Throughout the lunch period nominated canteen personnel will periodically clean potential contact points e.g. customer accessible refrigerator handles, tray shelf and counter, microwave(s) and table surfaces once diners have finished eating.	
	Designated cleaning materials will be supplied in the dining area for nominated canteen personnel to regularly clean all table tops and surrounds and the hard surfaces/backs of chairs using and any other key contact points using disinfectant spray cleaner or general purpose detergent (as appropriate) and a disposable cloth after each mealtime.	
	Catering staff will strictly follow their own risk assessment and this organisational risk assessment; organisational and government guidance specific to their field, and will pay particular attention to the maintain the highest standards of hand hygiene and correct wearing of any required PPE, including gloves a face covering during their hours of operation.	
	Toilets/Washrooms	
	Adequate hand cleaning resources will be provided and all toilets will be supplied with adequate supplies of liquid soap and paper towels.	
	Any deficiencies in cleaning materials or cleanliness to be reported to Bouygues/estates immediately. If there is going to be a delay in rectifying the issue, then that toilet/rest room should be deemed 'unavailable' until remedied.	
	Handwashing instructions/posters are displayed in toilets/washrooms.	
	The number of personnel accessing toilets at any one time is to be limited to promote social distancing. A sign indicating this should be affixed to the outer door of the toilet.	
	To reduce contact points outer doors to toilet/washrooms may be wedged open if possible or practical and only where inner doors are fitted, providing that it does not adversely affect the privacy of those accessing the facilities these doors may also be wedged open.	
	Where there are three or more urinals the central/centre one in each toilet is to be taken out of use to promote social distancing. A sign and/or hazard marking tape can be used	



to provide instruction to personnel.	
Wash basins directly next to each other should not be used at the same time and signs to promote social distancing between basins should also be in place.	
The Estates Department have arranged for increased toilets/washrooms inspections to check for cleanliness/adequate stock of soap/toilet paper, etc.	
As per government guidance paper towels and or hand driers will be provided as suitable hand drying facilities. Where possible, paper towels will be provided as the preferred option as an alternative to	
where possible, paper towers will be provided as the preferred option as an alternative to	
Changing Rooms and Showers	
All self-contained shower cubicles already have a natural maximum occupancy of one.	
The locker room/s on site to have adequate 'social distancing' signage throughout to ensure that the area does not become overcrowded and 2m is maintained. If and where this becomes a problem, then a maximum occupancy at any one time will be applied.	
Showers, lockers and changing rooms are to be kept clean and clear of personal items. Lockers are required to be locked at all times.	
Enhanced cleaning of changing rooms and showers regularly has been adopted.	
Designated cleaning substances and where appropriate, wipes, will be provided within changing rooms and showering facilities to enable the user of such facilities to undertake cleaning of key points of contact pre-use and/or post use of the facilities.	
Waste/Refuse Management	
Waste will be handled, stored and disposed of in accordance with – Government Guidance Document COVID-19: cleaning in non-healthcare settings.	
Waste from possible COVID-19 cases and from cleaning of areas where possible COVID- 19 cases have been (including disposable cloths and tissues), will:	
Be put in a plastic rubbish bag and tied when full.	



<ul> <li>The plastic bag then to be placed in a second bin bag and tied.</li> <li>Then be put in a suitable and secure place and marked for storage until the individual's test results are known.</li> </ul>	
Such waste must be stored safely, securely and kept away from personnel/other occupiers. Such waste is not to be placed in communal waste areas until negative COVID-19 test results are known or the waste has been stored for at least 72 hours;	
If the individual tests negative, this can be put in with the normal waste	
If the individual tests positive, then it will be stored for at least 72 hours and put in with the normal waste and the relevant manager will also inform any other joint occupiers of the premises e.g. Bouygues as appropriate and any other relevant on-site Service personnel e.g. cleaning or maintenance personnel etc.	
If storage is not appropriate or practical, then the waste will be disposed of professionally as clinical waste.	
Signage & Guidance Posters	
Posters and signage with safety messages are to be displayed within reception and entrance areas, on H&S notice boards and at any other suitable locations throughout the premises.	
Signage that Informs of key coronavirus risks and control measures and discourages personnel and visitors with COVID-19 symptoms from entering the premises will be utilised in prominent locations.	
Signage and PHE based Guidance posters to be located in handwashing and toilet facilities, dining and break out areas and throughout the workplace to remind people of:	
<ul> <li>the signs and symptoms of COVID-19</li> <li>the need to report if the employee has any of the above signs and symptoms and to self-isolate accordingly.</li> <li>the importance of correct hand hygiene both hand washing and hand sanitising</li> <li>the importance of respiratory etiquette and hand hygiene at all times - 'Catch it bin it kill it' and the importance of carrying paper tissues at all times and using when necessary.</li> </ul>	



<ul> <li>The importance of social distancing i.e. maintains a minimum of two metres from others.</li> <li>Maximum room occupancy at any one-time signage.</li> <li>Supply Arrangements</li> <li>Suitable and sufficient stocks of the following items will be made available: <ul> <li>Hand sanitizing gel;</li> <li>'Screen' spray cleaner or general purpose detergent;</li> <li>Disposable nitrile gloves in a range of sizes as appropriate;</li> <li>Disposable cloth rolls</li> <li>Disposable aprons;</li> <li>Tyvek suit/coveralls in a range of sizes as appropriate;</li> <li>Multi surface (Antiviral) wipes;</li> <li>Disposable surgical type masks;</li> </ul> </li> <li>*The list is not exhaustive.</li> </ul> Proactive Efficiency and Risk Reduction	
Following review parts, of the building/rooms/routes of access may be taken out of use during the pandemic to promote social distancing. This may result in the relocation of some teams.	
As far as is reasonably practical, unnecessary seating and soft furnishings are to be removed and stored separately to enable remaining chairs to be spread out and promote social distancing of at least 2 metres.	
Personnel are to have their own designated seating within offices / rooms for the duration of the pandemic.	
Face Coverings	
Wearing a face covering in certain circumstances is optional and is not currently required by law for the workplace environment of which this risk assessment is written i.e. the office environment	



 -		
	For those who choose to wear a face mask, they must be used properly and personnel must wash their hands before putting them on and taking them off.	
	To provide a consistent and Service centric approach to the wearing of masks the Service has sourced stocks of disposable IIR Type 2 surgical masks which can be made available on request at SHQ/JCC.	
	The Service will support their workers in using face coverings safely if they choose to wear one.	
	The Service will inform personnel choosing to wear face masks of the following government guidance and the need to:	
	<ul> <li>Wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before handling or putting a face covering on, and after removing it.</li> <li>When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs/virus from your hands.</li> <li>If you do take the mask off throughout your shift with the intention to put it back on again ensure you store it somewhere clean in the meantime.</li> </ul>	
	<ul> <li>Change your face covering if it becomes damp or if you've touched it.</li> <li>Continue to wash your hands regularly.</li> <li>Change and wash your face covering daily if not the disposable type (MFRS)</li> </ul>	
	<ul> <li>masks will be).</li> <li>If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste.</li> <li>Remember if you find yourself fidgeting, adjusting or repositioning your mask</li> </ul>	
	<ul> <li>whilst you are wearing it these are all risk factors which aid the transmission of the germs/virus to your face etc.</li> <li>Remember to practise social distancing wherever possible even when wearing</li> </ul>	
	<ul> <li>the face covering.</li> <li>In addition, the Service reserves the right to determine if a face covering is not consistent with existing principles and standards of dress within the Service or is otherwise not appropriate for use by a Service employee within the workplace.</li> </ul>	
	All personnel <u>must</u> adhere to government guidance and rules on face coverings i.e. wearing on public transport, in health care settings and shops etc. For example: staff travelling to work on public transport must ensure they wear a face covering	



Vulnerable Personnel and Personnel in High Risk Categories	
Control measures outlined in this risk assessment take account of vulnerable or high-risk personnel and ensure they are adequately protected and supported when returning to the workplace in line with government guidance.	
Managers to conduct individual assessments when personnel in this category return to work to ensure adequate control measures in place.	
Managers, and occupational health departments will be aware of personnel who fall into vulnerable and high-risk categories so that they can ensure that they are given adequate support to enable them to comply with Government health recommendations.	
The Service will closely follow the government guidance for those personnel deemed in a vulnerable or high-risk category. Those personnel will also be advised to follow Government social distancing/medical advice. This will be kept under review by the Service throughout the duration of the pandemic as advice is updated.	
Where it is possible or appropriate for certain vulnerable or high-risk personnel to work from home this may be facilitated following an assessment.	
When developing rotas and considering the risks within specific department/functions relevant managers must have particular regard to whether the personnel doing the work are especially vulnerable to COVID-19. The manager will liaise with individual personnel HR and OH as appropriate.	
Specific consideration is to be given to protecting and supporting the following risk categories:	
<ul> <li>Clinically extremely vulnerable individuals</li> <li>Clinically vulnerable individuals,</li> <li>Clinically vulnerable (but not extremely clinically vulnerable)</li> </ul>	
<ul> <li>In addition, the Service should consider those personal who live with and/or care for clinically vulnerable dependants.</li> </ul>	
Managers will always refer to the relevant Government Guidance for Working safely during COVID-19 for further information and will consult with POD and OH team to	



		determine what duties are considered to be safe and appropriate for specific individuals within each of these categories.	
		Managers must stay in touch with vulnerable or high risk personnel by phone.	
2. Coronavirus Contamination of Service Gyms	Risk of Service personnel being exposed to coronavirus within a Service gym and contracting COVID- 19. Risk of contraction via the following: Possible transmission of the virus between gym users and other personnel and other building users i.e. Police, Ambulance / other visitors. In addition, personnel who are exposed to the virus and contract COVID-19 whilst using the gym may transmit the virus to members of the public and/or family/household members etc.	<b>Gym</b> The Gym will be opened as part of a <u>phased approach</u> i.e. Operational staff will be first and other staff, partners or users allowed access at an appropriate time which meets all the requirements laid out in government guidance and only when it is deemed COVID- Secure. All authorised persons accessing the gym <u>MUST</u> be fully aware of the risk associated with coronavirus, in particular the risk of pre-symptomatic and asymptomatic virus shedding/spread by individuals. Where possible, Cardiovascular (CV) exercise should be adopted as a preferable alternative to using the gym in order to maintain fitness. Individuals may only access the gym after having completed the PARQ form on-line. The PARQ form (or other suitable declaration) must be made available to <b>authorised</b> gym users outside of MFRA employment to be completed and then managed by the responsible person for their organisation. <b>COVID security safety measures:</b> Maximum occupancy of <u>7</u> persons at any one time. This <u>must not</u> be exceeded under any circumstances. Occupancy levels will be subject to continual review and periodic checks for compliance by a member of the H&S team; Where occupancy levels of the gym become a problem i.e. have the potential to/or do breach 7; then the introduction of an electronic booking system will be considered and may be implemented. If required, prohibit gym use for those non-operational members of staff and partners whilst these additional measures are put in place;	
	Gym equipment can be difficult to clean due to its	Gym time will initially be <u>restricted to a total of 1-hour per user daily</u> : 45 minutes for physical activity and up to 15 minutes to allow for adequate cleaning and sanitising during personnel's time in there. This will be kept under continual review;	



convoluted design		
and structure the	Remove or render out-of-use certain pieces of equipment to maintain 2m social	
surfaces used to	distancing. Ensure all equipment is marked up with appropriate signage and states Do	
grip/push/pull/adjust	Not Use;	
by the gym user.	Additional hand sanitising dispensers have been installed within the gym;	
Personnel using the	Auditional hand samusing dispensers have been installed within the gym,	
gym will naturally	A variety of COVID signage has been introduced to support and highlight social distancing	
have increased	measures; hand hygiene; prohibited areas or pieces of equipment; cleaning procedures;	
respiration which	gym etiquette; responsibilities of gym users etc. Signage placed on the walls, doors and	
will serve to spread airborne droplets	floors;	
containing	Configuration of the gym and prohibition of certain pieces of equipment must achieve	
coronavirus. Such	required social distancing measures;	
droplets may		
remain in the air for a protracted	All televisions have been taken out of use along with any other audio devices. This is to reduce the possibility of gym users raising their voice and/or shouting to reduce the	
unknown period of	potential increase in risk of transmission – particularly from aerosol and droplet	
time depending	transmission; this is in support of government guidance;	
upon the amount of		
virus	A suite of cleaning and sanitising materials is available in the gym and must be used by	
produced/present, the temperature,	gym users as directed further below.	
humidity and	An enhanced programme of cleaning by the estates department has been introduced and	
ventilation/airflow	this includes the gym being closed every Wednesday morning 0900hrs - 1100hrs for a	
within the gym.	deep clean; all access during this time will be prohibited.	
In addition,	All gym guidance, rules and regulations will be made readily available and will also be	
increased	displayed on the gymnasium H&S board – users must read this.	
perspiration etc. will		
increase the	To assist ventilation, the gym windows should be open (weather and temperature	
likelihood of hand to	permitting); the main gym door entrance may be wedged open to support ventilation and	
face/mouth/eye contact.	also reduce contact of surfaces.	
contact.	To comply with 'track & trace' procedures should an incident occur, all gym users will be	
As the gym and	required to sign in and out each time they use the gym. Gym users are required to utilise	
associated	their own pen for this task; hand sanitiser will also be located next to the signing-in book;	
equipment is	First aid points in an poor the symposium to be provided with a grap pools of switching DDE	
normally shared by	First aid points in or near the gymnasium to be provided with a grab-pack of suitable PPE	



	personnel both on	i.e. gloves, mask etc. should close contact first aid be required.	
	duty and off duty; grey and green	COVID security Gym user responsibilities:	
	book; MFRS and	COVID security Gym user responsibilities.	
	police the gym	The gym user should arrive in sport kit and once use is complete, travel straight home to	
	could be considered	change/shower, avoiding and limiting the use of changing rooms and shower facilities. *It is recognised that this may not always be achievable i.e. personnel who use the gym	
	significant source	during their lunch time or as part of their shift (Ops staff); in which case all other control	
	and pathway of	measures must still be followed.	
	transmission to all personnel working	The gym user must wash their hands thoroughly with soap and water before entering the	
	within the premises	gym;	
	at any one time and spanning across all	The only access/egress in and out of the SHQ/JCC gym is via one door in the locker room	
	working patterns.	therefore gym users are <u>not to form queues</u> to enter the gym when it's at maximum	
		capacity and must return at an alternative time.	
	Initial Risk Rating:	The gym user must make a conscious effort not to engage in hand to face/eye/mouth/nose	<u>Residual Risk</u> Rating:
	<u></u>	contact whilst within the gym;	
	INTOLERABLE	The gym user must remain mindful of the need not to over exert themselves as increased	TOLERABLE RISK
-	RISK	respiration may increase the risk of the production of airborne/aerosolised droplets;	RISK
	*prior to any control		*Once all
	measures being applied	The gym user must move around the gym in a pragmatic fashion and whilst maintaining 2m social distancing; congregation around items of equipment must not take place and	control measures
	applied	close contact and unnecessary conversations must be avoided.	required are
		Gym users must ensure that the simultaneous use of equipment does not breach the 2m	implemented
		social distancing rules.	
		The same uses much ensure that all windows and/an automal deeper where available are	
		The gym user must ensure that all windows and/or external doors where available are fully open throughout the gym session to support ventilation guidance.	
		The gym user must minimise the unnecessary touching/handling of any surfaces, items or equipment within the gym.	
		The gym user <b>MUST</b> carefully and diligently clean all of the equipment (e.g. weights); and	
		surfaces that they have come into contact with immediately after each use whilst within the gym using provided spray cleaner or general purpose detergent (as appropriate) and	



a disposable cloth/roll provided.	
After concluding the gym session, the gym user must clean all of the potential touch/push/contact/adjustments points on fixed and portable equipment and equipment with horizontal surfaces e.g. mats, benches, seats etc. within 3 metres of where they have exercised.	
If the gym user coughs or sneezes during the gym session this must be caught in a tissue as per the 'Catch it, Bin it, Kill it' strategy. Where this has not been possible <u>all</u> equipment and surfaces or potential touch/push/contact within the immediate area <b>MUST</b> be cleaned by the individual in accordance with the COVID-19 Service Instruction 0016 Cleaning Requirements for MFRS Premises.	
Where coughing or sneezing persist the gym user must cease use of the gym.	
Gym users using the designated water fountain/dispenser may do so but they must fill water bottles directly, and not use it to drink from directly. When using the fountain to fill the bottle, the water bottle should not make contact with the fountain outlet and any fountain surfaces which the user has made contact with should be cleaned off immediately.	
The gym <b>MUST NOT</b> be used by personnel if:	
<ul> <li>An individual/s feel even slightly unwell or less well than normal or more fatigued than normal as these <u>may possibly be considered as potential</u> signs or onset of infection</li> <li>If anyone is displaying COVID-19 signs and symptoms</li> <li>If it will exceed the maximum occupancy</li> </ul>	
<ul> <li>If the relevant cleaning materials as detailed within the control measures are not available</li> </ul>	
<ul> <li>If doing so would breach any of the control measures laid out in this guidance document and underpinning risk assessment.</li> </ul>	
COVID security 'before and after use' responsibilities	
Prior to commencing gym related activity the gym user <b>MUST</b> ensure the following items are assembled and are available for use within the gym:	
Disinfectant spray cleaner or general purpose detergent;	





		<ul> <li>Disposable cloth/wipes - these must be used to wipe down surfaces and may be used by the gym user to wipe perspiration away without engaging in direct hand to face/eye/mouth/nose contact;</li> <li>Disposable tissues;</li> <li>Alcohol hand sanitising gel;</li> <li>A bin including a bin bag must be present;</li> </ul>	
		should be left open to assist with circulation. Where there is no external door or ventilation/airflow is limited the gym is not to be accessed for a period of 30-60mins.	
		The floor surfaces and key points of contact within the room i.e. door handles must be periodically cleaned by designated cleaning personnel.	
		Gym users are to supplement normal cleaning by cleaning areas they use and access regularly whilst in the gym. This extends to all gym equipment, before and after use and as they go along.	
		Details of the hazards and risk associated with accessing the gym and the related control measures within the risk assessment will be transferred to a notice which will be displayed in a prominent location within the gym.	
3. Coronavirus Contamination of	In the event o	Vehicles	
Service Light Vehicles	In the event a vehicle occupant has COVID-19 they may transmit the	Regular day to day cleaning of pool vehicles will take place and will be assigned to a designated department and nominated personnel/users as appropriate.	
Surfaces which could potentially become contaminated include:	virus to other vehicle users by direct contact with	A schedule of cleaning is to be developed and implemented if deemed appropriate against usage of vehicle.	
<ul> <li>Door handles (internal and external front and</li> </ul>	surfaces within the vehicle and/or exhalation, sneezing or	Allocation of resources and personnel to ensure minimum standards of general hygiene and cleanliness are maintained for all Service pool vehicles and where necessary those assigned to specific departments.	
<ul> <li>rear doors)</li> <li>Grab handles (internal front and rear)</li> </ul>	coughing etc. onto surfaces within the vehicle.	Completion of Weekly 'A' routine of the vehicle and an inventory check of equipment, PPE, first aid and any other consumable items/materials necessary to manage the risk relating to driving Service vehicles throughout the pandemic (detailed further below).	



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•	Steering wheel.	Important note in	Decontamination of vehicles will take place where there is reason to believe that	
•	Indicators.	relation to all of the	coronavirus contamination may have occurred. This will be undertaken in accordance	
•	Switches,	above that	with the COVID19 Service Instruction 0008 Operational Safety Precautions Procedure as	
•	Window handles.	individuals may	appropriate.	
•	Radio or Sat-Nav	have COVID-19		
•	Glove	and may not be	Minimise non-essential travel; remote options must be considered first to avoid the need	
_	compartment latch	symptomatic.	to use vehicles.	
	button.			
•	Gear stick.	It will not be	The use of light service vehicles is to be confined to small teams or departments if	
		possible for	possible to limit the number of personnel using them and create 'Team Bubbles'.	
•	Seat belt and	occupants of light		
	catch.	vehicles to maintain	Vehicles to be cleaned/sanitised at the beginning and end of use by the same personnel	
•	Internal Mirrors.	a minimum 2-meter	i.e. start and finish of physically using the vehicle and/or when users of the vehicle	
•	Seat adjust.	separation distance	changes. After final use all litter must be removed and all surfaces, controls and	
•	Hand brake.	and given the	equipment that may have been recently handled, cleaned; paying particular attention to:	
•	Right and left door	enclosed nature of		
	storage and other	vehicles there is a	Door handles	
	compartments	significant risk of	Seat adjustments	
•	Internal door and	airborne	Grab handles	
	window surfaces.	transmission of the		
•	Floor surfaces.	virus between	Vehicle controls	
•	Boot and/or	occupants.	Seatbelts	
	storage areas	occupanto.	Steering wheels	
	within the vehicle.	Initial Risk		<b>Residual Risk</b>
		Rating:	Cleaning materials and PPE for vehicles to be provided to assist with the cleaning and	Rating:
		<u>itating.</u>	maintenance prior to, in between and after use. The suite of materials and PPE will	<u>rtating.</u>
			consist of the following:	
		SUBSTANTIAL		TOLERABLE
		RISK	Antiviral Wipes	RISK
			<ul> <li>Small plastic bags for waste materials;</li> </ul>	
		*prior to any control	<ul> <li>Portable Hand sanitising gel based on availability</li> </ul>	*Once all
		measures being		control
		applied*	The above items will be issued to Service locations and stored in each Service vehicle.	measures
				required are
			Paper tissues/roll or cloth;	implemented
			<ul> <li>Nitrile Gloves;</li> </ul>	
			IIR Type 2 surgical masks	



The above items will be issued to service locations and stored in a suitable place at that location to be accessed by personnel as and when required.	
Packs stored in a vehicle must be stored in the boot/rear compartment out of direct sunlight.	
A stock of suitable face masks to be made available for those personnel utilising the vehicle who wish to wear one. These will be IIR/Type 2 surgical masks provided by the Service.	
Where persons outside of the 'Team Bubble' are required to occupy the vehicle at any one time a maximum occupancy limit of two for all light vehicles other than mini-buses should be applied. Social distancing measures such as 'driver in the front and passenger in the rear' must be considered and the use of the face masks adopted.	
Before driving the vehicle, the driver will check to ensure the items detailed above are present. If they are not the employee must inform line management and replacements should be made available before the vehicle is driven.	
Light vehicles to only be occupied by the minimum number of personnel required to perform the task.	
Significant consideration must be given to the risk and the need to have more than two persons occupy a light vehicle.	
In larger non-operational vehicles e.g. minibus's where greater social distancing may be achieved and it is considered necessary to have multiple personnel travelling within the vehicle, personnel will only occupy seats which enable the maximum social distancing possible and occupancy should be reduced. In such cases depending upon occupancy levels surgical type facemasks may not be required.	
Where weather and environmental conditions permit and as far as is practicable, the windows on light vehicles are to be partially/fully down when occupied to create ventilation and promote airflow.	
Where weather and environmental conditions permit the vehicle should be ventilated i.e. all doors, boot and windows opened for 30-60 seconds after the vehicle has been used/before it is handed over to new occupants.	



The vehicle is to be cleaned in accordance with COVID19 Service Instruction 0008 Operational Safety Precautions Procedure either post use or pre-use by the driver as appropriate. It will be the responsibility of the driver to verify that the vehicle has been cleaned prior to using it.
Employee's to remove any nitrile gloves used within the community or elsewhere prior to entering Service vehicles.
In the event an employee believes they may have COVID-19 symptoms they must inform their line manager, self-isolate following government guidance and follow organisational testing and track and trace guidance.
Vehicles must not be entered or used by anybody displaying signs and symptoms of COVID-19.
If the vehicle is considered to have become contaminated with Coronavirus the vehicle must not be used and the Decontamination Procedure is to be enacted by the driver in cooperation with their line manager and the COVID19 Service Instruction 0008 Operational Safety Precautions Procedure.
Information including key coronavirus related safety information is to be incorporated into the vehicle log book folder and this will be made available to read by the driver.
In addition, appropriate signage will be affixed within all vehicles highlighting key safety messages from those detailed above including the need to wipe down surfaces after using the vehicles and checking the availability of PPE and consumables prior to departing etc.

## TOLERABLE RISK