



Merseyside Fire & Rescue Service

Occupying Vesty buildings 1 & 5 during COVID-19 Pandemic

COVID Secure Health & Safety

Risk Assessment







Risk Assessment Details

Risk Assessment Description /Title:	Occupying Non-Operational Service Premises During Pandemic: Vesty Units 1 & 5			Assessment Number.	C-19 \	/ESTY 1
Name of Assessor:	Role	Service Number	Signature	Date of Completion	Date of Review	Version
GM Craig Whitfield	H&S Manager	105315	C. Whitfield	06.07.2020	06.08.2020	V2

Risk Level Matrix

Likelihood x Severity = Risk Rating	Negligible	Minor	Moderate	Major	Catastrophic
Almost certain	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	INTOLERABLE RISK	INTOLERABLE RISK
Likely	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	SUBSTANTIAL RISK	INTOLERABLE RISK
Possible	TRIVIAL RISK	TOLERABLE RISK	MODERATE RISK	SUBSTANTIAL RISK	SUBSTANTIAL RISK
Unlikely	TRIVIAL RISK	TOLERABLE RISK	TOLERABLE RISK	MODERATE RISK	MODERATE RISK
Rare	TRIVIAL RISK	TRIVIAL RISK	TRIVIAL RISK	TOLERABLE RISK	TOLERABLE RISK

Risk Based Control Guidance

Risk Level	Action & Timescale		
TRIVIAL	No action is required.		
TOLERABLE	No additional controls are required. Monitoring is required to ensure that the controls are maintained.		
MODERATE	Efforts should be made to reduce the risk. Risk reduction measures should be implemented within a defined time period. Where the moderate risk is associated with extremely harmful consequences, further assessment may be necessary to establish more precisely the likelihood or harm as basis for determining the need for improved control measures.		
SUBSTANTIAL	Do not proceed with activity until the risk has been reduced. Considerable resources may have to be allocated to reduce the risk. Where the risk involves work in progress urgent action should be taken.		
INTOLERABLE	Do not proceed or continue with the activity until the risk has been reduced. If it is not possible to reduce risk even with unlimited resources, the activity shall be prohibited.		



Risk Assessme Description /Titl		Operational Service Premises During Pan	demic: VESTY	Assessment Number	C-19 Vesty 1
This risk assessment is to be read in conjunction with the following documents:	 COVID-19 Servic Premises During COVID-19 Servic during COVID-19 COVID-19 Servic COVID-19 Servic COVID-19 Servic Incidents 	ce Instruction 0005 Working at Service Premises	 Manual Handling Policy HMG Guidance Working contact centres / Factori 	eporting Requirements under g safely during COVID-19 - C ies, plants and warehouses / fering takeaway or delivery	er the RIDDOR. Offices and / Vehicles / s outbreak – a
Identified Hazard(s)	Identified Risk & Risk Level (Rating)		sures Required		Residual Risk Level (Rating)
 Occupying Service buildings during Coronavirus pandemic. Sources of Transmission on Premises: Service Personnel; Other Occupiers / Visitors to the premises; Pathways of Transmission On Premises: 	INTOLERABLE Risk of being exposed to coronavirus within Service premises and contracting COVID-19: Possible transmission of the virus between personnel and other building occupiers/users i.e. Engie / other visitors. In addition, personnel who are exposed to the virus and	Responsibilities of all Personnel Personnel must avoid getting too close to other items or equipment between individuals unless Personnel to avoid using shared paperwork, cups, plates or any other items etc. as the visurfaces. Personnel must maintain the highest levels of phygiene as detailed further on in this risk asses Whilst outside of work personnel are request (COVID-19) guidelines for 'Stay Alert' which in • Stay at home as much as possible • Work from home if you can • Limit contact with other people • Keep your distance if you go out (2m at the work personnel MUST NOT leave home if they or at the personnel MUST NOT leave home if they or at the people	absolutely necessary. pens, documents, equipme rus can survive for a perio personal hygiene, paying pa ssment. ed to follow the most rece clude but are not exclusive t	ent, telephones, money, ad of time on a range of articular attention to hand ant <u>National Coronavirus</u> to:	TOLERBALE *See further down in document



•	Premises;	CO	ntract COVID-	Personnel should be familiar with and follow the below Public Health England (PHE) Guidance	
•	Vehicles;	19	whilst at work	documents:	
•	Equipment -		ay transmit the		
	operational		us to members	Stay at home: guidance for households with possible coronavirus (COVID-19) infection	
	and non-		the public		
	operational		nd/or	Stay at home: what to do if you or someone you share your home with has signs of coronavirus	
	e.g.		mily/household		
	office/kitche	me	embers etc.	Personnel must be fully aware of and act upon the development of any coronavirus symptoms:	
	n related;	_			
•	Miscellaneo us items e.g.		ontraction of OVID-19:	 a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature) 	
	kitchen	D .	and a second state	• a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more	
	utensils,		eople can catch	coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)	
	crockery		e virus from	 a loss of, or change in, normal sense of taste or smell (anosmia). 	
	stationary,		hers who are ected in the	Oteff to be a distance of the late if a superior of the star star is a star in a family of the star of the star	
	printed		llowing ways;	Staff to immediately self-isolate if symptoms develop staying at home for at least 10 days from when	
	materials	101	iowing ways,	the symptoms started and follow the government track and trace procedures, which will be advised via OH.	
	etc.		The inhalation		
•	Waste/Refus		of	Staff to read, keep up to date with and work in accordance with Service issued health and safety	
	e;		airborne/dropl	information in relation to COVID-19; achieved by regularly accessing COVID-19 updates on the	
На	nd contact		et virus from	Service portal.	
	transmission		coughs,		
	nts within		sneezes or	Catch it bin it kill it' campaign posters located throughout building. Personnel required to adhere	
	mises:		exhalation.	to this. Personal paper tissues to be carried by personnel at all times.	
1					
•	All Internal	•	The virus can	Personnel to avoid hand to face/mouth/eye contact whilst at work and in particular whilst	
	and external		survive for up	undertaking activities within the community.	
	door handles		to 72 hours		
	and		out of the	Personnel must not stand, congregate or hold discussions in corridors, or on internal routes of	
	surfaces.		body on	access etc. as this could impact upon the ability of other personnel accessing these areas to	
٠	All banisters,		surfaces	maintain adequate social distancing.	
	handrails		which people	When using corridors personnel must not walk down the centre of the corridor, and must walk close	
	and grab		have coughed	to the wall to enable maximum social distancing in the event someone approaches from the	
	rails.		or sneezed on or have had	opposite direction.	
•	All seating,		physical	In the event a member of personnel believes they may have COVID-19 symptoms they must not	
	tables,		physical	attend work, should inform TRM and follow the organisational test and trace guidance which will be	
	benches,			attend work, should inform their and follow the organisational test and trace guidance which will be	





transmission The incu source) period b	ore to line management without delay;	
Refer to COVID19symptom become to thoseService 	 develop whilst on duty; the importance of good respiratory and hand hygiene; the importance of social distancing and where possible avoiding passing items such as cups and crockery etc. to other personnel; Line managers will contact Occupational Health (OH) for further guidance and support as required. Line Managers must make regular contact with employees who are working from home or who are away from the workplace due to shielding or self-isolation. Support available for staff: The Occupational Health Team Tel 0151 296 4917. This team can offer both physical and mental health support, advice and referrals. Health Assured EAP Tel: 0800 028 0199. This is a free 24/7 confidential support line in which all employees can access counselling and lifestyle advice. Service Chaplain Tel: 07970 669 160. Pastoral support available to all staff and their families. The Firefighters Charity Tel: 0800 389 8820. Free, confidential support and advice Staff to identify and enforce appropriate social distancing between personnel or the adoption of suitable control measures to manage risk where social distancing cannot be achieved, for example; a manager can request members of staff to distance or disperse where social distancing is not being adhered to. Hand Hygiene Personnel to wash their hands more often than normal i.e., for 20 seconds using soap and water (approximately every 1-2 hours is good practice). 	
be associated with high	r age	
i.e. havir pre-exist health co	certain you eat or handle food, or when you get to work or arrive home from work; after using the toilet and before and after smoking	



		-
Some staff may	Where handwashing facilities are not available personnel are to use alcohol hand sanitising gels in	
have pre-existing	the circumstances detailed above or if they have been unable to wash their hands for a protracted	
medical	period of time e.g. 1-2 hours.	
conditions (e.g.		
chronic condition	Alcohol hand sanitising gels are sited in designated locations within the premises and are to be	
such as diabetes		
or asthma) which		
render them mor		
vulnerable to the	After handling documents used/shared between personnel e.g. files paperwork etc., hands to be	
dangers of	sanitised using alcohol based gels or hands should be washed promptly after handling has	
coronavirus	concluded. In addition, personnel should carry, use and not share their own pen when	
infection and	completing/signing documents etc.	
possible death if		
contracted	Hand hygiene posters (aligned to PHE guidance) will be placed in designated areas across the	
Contractor	premises including but not exclusive to: washrooms/toilets; dining areas; kitchenettes and break-	
Some older staff	out areas etc.	
may also be		
vulnerable to the	Social Distancing	
effects of the viru		
including severe	The Service will closely follow the most current Government guidance and the 'Stay Alert' strategy.	
illness/death if	The dervice will closely follow the most current dovernment guidance and the oldy Alert strategy.	
contracted	Personnel working from home will be facilitated where possible.	
contracted	r craonner working norr norre will be racilitated where possible.	
Some staff may	Where it has not been possible for personnel to work from home they will still attend work provided	
be in a "high risk"		
category as	household are self-isolating.	
defined by the		
government (e.g.	Personnel must follow government guidance on the use of public transport if this is there adopted	
those who have	method of travel.	
had an organ		
transplant or	Estates department to review and develop new seating arrangements/plans that meet the minimum	
those who are	requirements of social distancing (2m minimum rule). This includes the relocation of teams to other	
taking a medicine		
which weakens		
their immune	Develop and effectively communicate (where applicable) alternative staffing rota options which	
system) and in	ensure that the number of personnel working within offices etc. at any one time does not exceed	
need of special	safe levels i.e. where social distancing cannot be achieved. This may see staff rotate between	
"shielding"	working from home and working in the office, supporting the first point above. This will be under	
-		
arrangements	the direction and agreement of line managers.	



People with pre- existing conditions and	Where possible reduce the number of people each person has contact with by using 'fixed teams' or 'partnering' (so each person works with only a few others) and creating 'Team Bubbles'.	
older people (over	Follow government guidance in relation to 'vulnerable persons' - section later in the RA.	
70) have been advised by the Government to be particularly stringent in	Communal coat hanging facilities provided or alternatively jackets or coats placed on the rear of their chairs. Where personal items are hung on the provided facilities they must be clearly separated from any other person's jackets/coats.	
complying with social distancing requirements	On rare occasions where personnel must work face-to-face for a sustained period with more than a small group of fixed partners, then an additional task/environment specific risk assessment and evaluation must be conducted by the relevant manager to determine whether the activity can safely go ahead.	
People in the high-risk category have been told that for their	Workstations and associated routes of access used by those personnel coming into the workplace to be sufficiently separated throughout the duration of a shift.	
safety they must self-isolate at home for 12 weeks; they must	If required to use new or different workstation this and surrounding area and equipment must be cleaned prior to its first use and then individual ownership of this station and it cleanliness must be maintained for the duration it is allocated to that individual.	
not leave home and are subject to special NHS	Cleaning materials will be supplied in each office space. Personnel are required to regularly clean work areas using the products provided	
"shielding" arrangements	For personnel who have had to move workstations and have seen a change in their setup a new DSE assessment can be undertaken.	
Pregnant women have also been advised to be extra careful and	Workstations will be arranged either using back-to-back or side-to-side working (rather than face- to-face) whenever possible. Where this is not possible a proportion of workstations may be taken out of use for the duration of the pandemic or for the duration of a particular shift.	
should be considered	Appropriate signage will be affixed to workstations which are not to be used.	
vulnerable/shieldi ng	Where adequate distancing cannot be achieved and personnel have to attend the workplace then the use of barriers (where necessary) will be considered to separate people from each other.	
	'Hot desking' within the office environment at SHQ/JCC will be prohibited throughout the pandemic where possible.	



Initial Risk Rating: INTOLERABLE RISK *Prior to any control measures being applied	 Managers will identify any areas where people directly pass things to each other, for example office supplies. Ways to remove direct contact will be explored and implemented (where necessary); such as using drop-off points or transfer zones. Managers to use where appropriate visual communications, for example; whiteboards or signage, to explain changes to schedules, breakdowns or materials shortages thus reducing the need for face-to-face communications and implement where appropriate. In the event that personnel are required as part of their role to travel to locations during the pandemic and/or stay overnight etc. managers arranging such activities must ensure due diligence and must make reasonable enquires of venues and accommodation to assure themselves that such venues and accommodation has in place adequate control measures and meets social distancing and infection control guidelines i.e. they are COVID Secure. Contamination of Premises 	Residual Risk Rating:TOLERABLE RISK*Once all control measures required are implemented
	If the Service premises are considered to have become contaminated with Coronavirus then the Premises Decontamination/cleaning Procedure as detailed in COVID SI0016, will be followed and implemented by the reporting line manager and estates department.	
	All Managers to familiarise themselves with the Update to the Health and Safety Executive (HSE) Reporting Requirements under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) and of the reporting requirements relating to COVID-19 to the HSE under RIDDOR (COVID SI0012 & HSE website) and report as and when necessary.	
	Organisational/Procedural Control Measures	
	The Service will maintain a dedicated COVID-19 update on the Service Portal to enable efficient and effective communication of information with the workforce.	
	As far as reasonably practicable the Service will limit the number of personnel working within the premises to the minimum necessary to achieve Service and departmental priorities and objectives as appropriate.	
	To limit the movement of personnel from one premises to another or from one department to another within the JCC/SHQ, Microsoft Teams and Tele-conferencing, telephone calls and emails will be used in the first instance and in preference to face to face meetings, visits or communication exchanges.	



	 Personnel from all departments will be advised to cancel activities which involve their movement with the exception of those activities that are deemed essential or risk critical. Activities that must go ahead will be subject to robust control measures in line with government guidance.	
	As far as is reasonably practicable efforts will be made in all circumstances to exceed 2 metres separation, particularly when indoors or within an enclosed/partially enclosed space provided that this does not significantly adversely affect communication or task objectives etc. where this cannot always be achieved then additional control measures will be considered/introduced i.e. introduction or Perspex screens, as an example.	
	Where groups of personnel are required to work/congregate within one office/room, and where practical, the room including desks, workstations, equipment and routes of access will be set up to ensure that a minimum the 2 metre separation distance between personnel can be achieved at all times, with further consideration for exceeding 2 metres as detailed above.	
	If not achievable the room occupancy will be reduced to ensure seating and routes of access separation distances can be achieved.	
	Staggering of work routines/tasks and development of a rota or other ways of working may be necessary so that work can be progressed whilst not contravening safe social distancing practices.	
	Canteens will offer a reduced service providing sealed items such as packed lunches, sealed meal boxes and sealed drinks i.e. bottles of water.	
	A Perspex screen will be erected between the serving hatch area and counter where the customers/staff would queue/pay.	
	If overcrowding occurs in the dining area, then access may be staggered between departments so that each department accesses the dining area at a predetermined time slot to prevent personnel from different departments from coming into contact with each other. This will only be reviewed if necessary.	
	Available tables and seating will be reduced to meet the 2m social distancing room.	
	Catering staff will only be operating the canteen and dining area after completion of their own risk assessment and introduction of adequate control measures in line with government guidance.	



Their own risk assessment and guidance will in no way contradict or contravene this RA and Service guidance. Dining area guidance is captured in more detail further on in this risk assessment.	
Ventilation	
Weather conditions permitting and where practical, windows will be opened, ideally on multiple sides of the building throughout the working day to enable adequate flow of ventilation within the work area.	
Where mechanical ventilation systems are installed these should be subject to regular, routine and planned preventative maintenance programs to ensure they are hygienic and are functioning correctly.	
Ventilation/heating/cooling systems should as far as reasonably possible be set to facilitate good ventilation within the workplace.	
When using the opening of windows as detailed above it may also be necessary to increase heating/mechanical ventilation systems to compensate for ingress/circulation of cold air.	
Ventilation systems will only use fresh air and not recirculated air when being set (as per recent HSE publication).	
Desk fans prohibited until further guidance is released	
Equipment Testing VESTY UNIT 1	
All normal safety precautions and control measures as detailed in the relevant risk assessments pre-COVID must continue to be adhered to for equipment testing i.e. correct PPE, manual handling etc.	
Where testing can be done by one person, safely, this is to be adopted to limit the number of people in the testing areas.	
Where more than one person is required to carry out testing and maintenance of equipment then social distancing must, as far as is reasonably possible, be maintained.	
Hand hygiene must still be adopted prior to and post testing of equipment.	
Where testing technicians may be required to work in close proximity to each other for any	



 prolonged period, additional PPE must be considered and adopted i.e. gloves, goggles, face masks/RPE etc. Where possible, technicians are not to face each other directly during testing activities. Testing areas/workstations must be set up and clearly marked to meet the requirements for social distancing. If this can't physically be achieved then limiting the numbers around that area/workstation, to ideally one at any one time must be considered and applied. Signage in the form of posters on the wall/floor/door will be in place in testing areas with adequate hand sanitising and cleaning products available. Once equipment testing is complete, the said piece of equipment should be appropriately cleaned and stored in its proper location. Meetings & Face to Face Meetings Where possible, remote working tools will be used in preference to face to face meetings. Face to face meetings will be limited The use of Microsoft Teams, Skype etc. is the preferred option for all meetings (including "corridor conversations" and visiting people at their desks) as it removes the risks associated with a number of people being present in a room. On occasions where face to face meetings cannot be avoided the meeting manager/coordinator must undertake the following actions: Only absolutely necessary participants to be invited to attend meetings and they must maintain 2m separation throughout.
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 Must undertake the following actions: Only absolutely necessary participants to be invited to attend meetings and they must
 Avoid transmission during meetings, for example, avoiding sharing pens and other objects. Provide hand sanitiser in meeting rooms.
 Hold meetings outdoors or in well-ventilated rooms whenever possible. For areas where regular meetings take place, consider using floor signage to help people maintain social distancing.
Hygiene products including cleaning substances and or wipes may be provided to enable pre and post use cleaning of key touch/contact points.



 Shared food and refreshments would not normally be provided. If food and refreshments are required i.e. due to length of meeting, then carry-out bags with packed lunches and bottled water can be provided. 	
Arrangements are to be made to ensure social distancing is maintained in the Vesty meeting rooms. Capacity to be reduced and a maximum occupancy placed on each.	
Cleaning equipment is to be available in each meeting room and staff and visitors are required to wipe down surface before and after use.	
Hand sanitiser is available in each meeting room and staff and visitors are required to sanitise hands on arrival and upon leaving.	
Where an in-person meeting is unavoidable and external attendees are required, they should report to the main front entrance and use the intercom to make contact. The meeting host is to provide guidance on COVID procedures to be adopted whilst in the building.	
Internal Doors	
Where a case is made to maintain a non-fire door in an open position then a review of the FRA will still be completed in conjunction with Fire Protection department. It will consider the need to manage both fire risk against the ongoing infection transmission risk associated with doors/touch points.	
Where internal doors must be maintained in the closed position for fire safety and compartmentation reasons the handles push plates and surfaces which are regularly touched must be subject to regular periodic cleaning.	
Premises Hygiene Arrangements	
The Estate Department have implemented an enhanced cleaning regime throughout the pandemic. This cleaning regime is undertaken by Bouygues on Service owned premises and by Eric Wright Personnel on PFI premises – see COVID SI 0016 Cleaning requirements for MFRS premises.	
Cleaning regimes include a higher frequency of cleaning and an increased focus on 'high – touch' areas such as door handles, access buttons, work surfaces etc.	
Offices/meeting rooms/reception areas and other designated locations will be provided with cleaning products in the form of a disinfectant spray, wipe roll and additionally, hand sanitisers.	



If managers have any concerns regarding the effectiveness of the above cleaning process, they are to inform the Estates Department as soon as possible.	
Personnel to regularly clean their own workstations and work area, keeping a clean and clear desk policy	
Personnel will regularly wipe over key touch/push/contact points within the office environment e.g. light switches, thermostatic controls and door/drawer/cabinet handles etc. using designated cleaning materials	
If an individual starts to display COVID symptoms in the workplace, they will be initially isolated whilst it is immediately reported to the line manager. The line manager will assess the situation and where symptoms are confirmed the individual will be sent home to self-isolate and the relevant organisational guidance followed. Estates will be informed who may then initiate a deep clean of part or all of the area that the individual has occupied.	
Contractors and Visitors	
In all cases using remote working tools should be used in preference to face to face visits.	
Site specific information and instruction guidance to be made available for circulation to any joint occupier of the premises and also and prospective visitors and contractors etc. prior to or upon attendance.	
Host responsibilities relating to COVID-19 must be established and provide necessary information and instruction for personnel/managers who arrange for visitors and or contractors to attend the premises.	
Where site visits are essential, site guidance on social distancing and hygiene will be explained to visitors on or before arrival in the form of site specific information and instruction regarding rules responsibilities and expectations.	
The number of contractors/visitors must also be strictly controlled and limited to the minimum necessary and in particularly to limit the numbers of visitors and contractors present at any one time.	



Limiting contractor/visitor times to specific time windows i.e. avoiding normal arrival and departure times and mealtimes and restricting access to required visitors only will be adopted.
It must be determined if schedules for essential services and contractor visits can be revised to reduce interaction and overlap between personnel occupying the premises, for example, carrying out services at night or where possible arrange for alternate routes of access and separation of contractors/visitors from the workforce.
Vesty Unit 1 & 5 Main Entrance/Reception Areas
Screens and/or barriers to be used as part of the longer term control measures and must be used where visitors naturally present, therefore full use of the existing sliding window which separates the reception area of workshops and the main office must be used.
Alcohol hand sanitising gel and COVID-19 related notices to be placed within easy reach of reception area and the workshop zone.
Visitors signing in book to available electronically by using a spreadsheet and being completed by the workshop reception staff (where practical).
The workshop reception surfaces and surrounding area are to be cleaned frequently using antiviral substance/wipes by reception personnel wearing nitrile gloves. This is in addition to the normal structured cleaning programme.
For anyone who accesses/reports to Vesty 1 or 5 main front entrances the wall mounted telecoms device must be used to buzz for staff and announce arrival.
Visitors to be met and briefed (if new to the building or first time visitor) by the host before entering.
Just inside the main entrance/reception area both alcohol hand sanitising gel and COVID-19 related notices to be placed within easy reach and be accessible for visitors.
As these areas aren't manned, the manual signing in book may still be used however visitors are to use their own pen. Where they don't have one then pens can still be provided but there is to be a small stock separated into 2 small containers for 'used' and 'unused'. Regular checks and cleaning of this area is to be conducted.
Anybody entering/exiting the buildings back through the main entrance must be encouraged by instructional signage, a designated responsible person or in the case of Vesty unit 1 workshops,



the reception personnel, to use the hand sanitising gel and/or wash their hands. Hand sanitising gel will also be positioned in a suitable, accessible location with accompanying signage.	
Visitors and staff who already have a pass allowing access to VESTY UNIT 1 or 5 should proceed to their destination. Workshops must not be used as a thoroughfare.	
Floor marking tape and/or other signage is to be displayed to provide social distancing instruction and awareness for visitors arriving at Vesty unit 1 or 5.	
Floor marking tape and/or signage is to be displayed to provide instruction to delivery drivers specifically on where to drop off and collect items and the importance of social distancing.	
General Deliveries, Delivery Drivers & Post	
Unnecessary contact will be minimised at reception and other areas where deliveries are accepted.	
Requests for non-contact deliveries where the nature of the product allows for use of electronic pre- booking will be undertaken where possible.	
Relevant managers to consider and implement where appropriate methods to reduce frequency of deliveries, for example by ordering larger quantities less often.	
In all cases efforts will be made to make the acceptance of deliveries as efficient as possible to minimise the time delivery drivers spend within the building.	
Establish host responsibilities for deliveries to be received at the premises. The host responsible to provide necessary COVID information and instruction to the general delivery companies / delivery drivers who attend the premises	
Deliveries at the rear of the premises i.e. consumable stores; operational equipment; workshops and/or general larger deliveries related deliveries will be dropped off within a specifically designated and secure area where social is distancing maintained. Where possible the supplier's cages are to be used rather than individual unloading.	
Floor marking tape and/or signage is to be displayed to provide instruction to delivery drivers specifically on where to drop off and collect items and the importance of social distancing.	
Ensure routes of emergency access are not significantly obstructed by deliveries and that such items are relocated to appropriate storage locations promptly and as soon as is practicable.	



Signing or handing over of paperwork or handling of electronic recording devices is to be avoided (as far as possible) as most delivery companies are operating no-sign policies; MFRS to adopt the same policy.	
Dialogue with delivery drivers is to be minimised/avoided except where absolutely necessary and if necessary should where possible take place outside whilst maintaining social distancing.	
Workplace deliveries to follow a safe system of work, e.g. where manual offload (e.g. handballing product) takes place:	
 EITHER the driver does it on their own with or without mechanical aid; OR the driver offloads together with a member of personnel with or without mechanical aid and whilst maintaining 2m (3 steps) distance at all times. 	
Where possible and safe, a single member of personnel from consumable stores, operational equipment or workshops as appropriate will handle and assist, if required, any expected deliveries for them by the delivery driver. This will also apply to those departments located in Vesty 5.	
Suitable manual handling aids will be provided e.g. trolley etc. and such personnel must work in accordance with the Services Manual Handling Policy.	
Where it is necessary for two personnel to handle and transfer the load/delivery and where possible, use the same pairs of people for the duration of the shift.	
Social distancing to be maintained when taking deliveries.	
If personnel have handled any items handled by the delivery driver, then such personnel must use the hand sanitising gel and/or wash their hands.	
If there is credible and significant reason to believe a delivery driver is exhibiting potential signs and symptoms of COVID-19 personnel will request the individual remains outside the building and should avoid contact with them or anything they have handled. In such cases if the delivery driver drops off a delivery this item must be handled using nitrile gloves and will be where clearly marked up with hazard tape and stored for a period of 72 hours in a secured location before being rehandled.	



If the delivery is urgently required consult the H&S Team who will provide advice on an appropriate safe system of work to open the box etc.	
Any concerns in relation to the perceived COVID-19 status of delivery drivers must be reported to the H&S and Estates team to enable consideration of reporting to the relevant employer as appropriate.	
Internal Service delivery/post drivers must make every effort to at all times minimise person-to- person contact during deliveries to other sites, they must remain very mindful of the need to maintain adequate social distancing and must ensure they follow strict hand and respiratory hygiene measures at all times.	
Delivery of internal post is to be managed by the delivering/collecting personnel or delivery drivers.	
Small parcels/post will be delivered to a designated area agreed by the building responsible person for Vesty once collected from the pigeon holes at reception at SHQ. If a parcel is too big to deliver the recipient will be advised a parcel has arrived and must collect it as soon as possible from a pre-agreed location.	
Service personnel who deliver post etc. across multiple Service sites etc. are permitted to access all toilet and handwashing facilities at those locations, however they must ensure they follow strict hand and respiratory hygiene measures at all times.	
External delivery drivers to be discouraged from using Service toilets or accessing additional parts of the building. Where this cannot be avoided then personnel must insist on hand hygiene procedures.	
Personal deliveries to personnel are not permitted throughout the pandemic. In cases whereby a member of personnel has a legitimate and essential need to receive a delivery whilst at work approval must be sort and received by line management prior to making arrangements for such a delivery.	
<u>Lifts</u>	
Lifts will now be identified as having a normal maximum occupancy of <u>one person at any one time</u> , with the exception being if an individual with a disability requires support from another person to access the lift safely. Where this is the case individuals accessing the lift should be as far apart as possible and should face opposite directions whilst within the lift.	



Suitable occupancy signage and floor marking will be installed and visible within the lift and on the outer face of the lift door/wall as appropriate. Cleaning of buttons and surfaces i.e. rails, handles etc. will be cleaned by a nominated person regularly as part of enhanced cleaning arrangements. Break Out Areas & Kitchenettes All of the following areas will be regularly cleaned using provided sprays (as appropriate) and a disposable cloth or antiviral wipe after each significant use: Sink surround, draining board and tap if used; All bench tops and surfaces used; Refrigerator door handle and internal surfaces as appropriate; Water heater water dispensing handle; All cutlery and utensils cleaned thoroughly after each use using warm/hot water and washing up liquid. All such items should then be put away within the cupboard. Any other items or surfaces that have been touched Paper towels/roll will be supplied and used in preference to tea towels. Unless absolutely necessary tea towels should be removed until further notice or further guidance. Communal fridge's in kitchenette areas are to be subject to regular cleaning and wipe downs using provided cleaning strays. Particular attention to be paid to the doors and handles. Food stuffs contained within must be esaled and personal use only to reduce cross contamination potential. Hand hygiene must be observed every time prior to opening and accessing the fridges. All personal unused items are to be removed at the end of the day.
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The number of seats within all break out areas will be reduced and remaining seating will be spread out to promote 2 metre social distancing.
Seating will be reduced and positioned to ensure 2 metre social distancing is achieved on routes of access which traverse break out areas.
Outside Spaces & smoking
Designated smoking shelters / arrangements are to be reviewed and amended so that it promotes adequate social distancing and colleagues can maintain 2m (3 steps) distance.



	Personnel advised not to share lighters etc.	
	Appropriate signage to be displayed in smoking areas.	
	Both Vesty buildings currently do not have any outdoor facilities such as tables and chairs etc. to allow for outside social distancing activities such as lunch, meetings etc.	
	Hand hygiene must be fully adopted upon returning into the building from outside areas.	
	Dining Area Hygiene	
	Both Vesty buildings do not have a staffed canteen as at SHQ/JCC. Staff are encouraged to facilitate their own food such as a packed lunch from home in order to minimise contact across sites. However, it is recognised that personnel may wish to use the canteen at SHQ/JCC for which they will be permitted and should refer to and follow the guidance and RA in place for that location.	
	For dining areas in the Vesty buildings the following control measures are to be adopted:	
	Large tables will be separated and social distancing maintained.	
	Seating will be set up and staggered so that personnel are 2 meters apart and are not directly facing each other.	
	Cleaning sprays and adequate signage will be provided / displayed users to clean tables before and after use	
	Windows on both sides of dining areas (where and if applicable and weather permitting) to be opened immediately prior to mealtimes to enable adequate flow of ventilation within the dining area.	
	A prominent notice is to be displayed on all routes of access to the dining area instructing personnel to ensure they have washed their hands immediately prior to entering the dining area.	
	Alcohol hand sanitising gel will be provided and available for use.	
	Personnel will be advised via appropriate signage to keep their time in the canteen as brief as possible.	



Staggered meal times between Vesty departments may be adopted so that each department accesses the dining area at a predetermined time slot. This will be to prevent significant numbers of personnel accessing the dining areas at any one time and only where the dining area has become too crowded or unmanageable.	
Dining areas will be laid out to enable personnel to maintain social distancing on routes of access.	
Floor markings to be used to demarcate areas to help personnel keep to a 2m distance.	
Where feasible, remove crockery, eating utensils, cups etc. from use and replace with disposable ones or personal ones.	
Potential contact points e.g. accessible refrigerator handles, worktops, microwave(s) and table surfaces etc. to be cleaned using provided materials before and after use.	
Designated cleaning materials to be supplied in dining areas	
Personnel responsibility to regularly clean all table tops and surrounds and the hard surfaces/backs of chairs using and any other key contact points using disinfectant spray cleaner or general purpose detergent (as appropriate) and a disposable cloth after each mealtime	
Toilets/Washrooms	
Adequate hand cleaning resources will be provided and all toilets will be supplied with adequate supplies of liquid soap and paper towels.	
Any deficiencies in cleaning materials or cleanliness to be reported to Bouygues/estates immediately. If there is going to be a delay in rectifying the issue, then that toilet/rest room should be deemed 'unavailable' until remedied.	
Handwashing instructions/posters are displayed in toilets/washrooms.	
The number of personnel accessing toilets at any one time is to be limited to promote social distancing. A sign indicating this should be affixed to the outer door of the toilet.	
To reduce contact points outer doors to toilet/washrooms may be wedged open if possible or practical and only where inner doors are fitted, providing that it does not adversely affect the privacy of those accessing the facilities these doors may also be wedged open.	



Where there are three or more urinals the central/centre one in each toilet is to be taken out of use to promote social distancing. A sign and/or hazard marking tape can be used to provide instruction to personnel.	
Wash basins directly next to each other should not be used at the same time and signs to promote social distancing between basins should also be in place.	
The Estates Department have arranged for increased toilets/washrooms inspections to check for cleanliness/adequate stock of soap/toilet paper, etc.	
As per government guidance paper towels and or hand driers will be provided as suitable hand drying facilities.	
Changing Rooms and Showers	
All self-contained shower cubicles already have a natural maximum occupancy of one.	
The locker room/s on site to have adequate 'social distancing' signage throughout to ensure that the area does not become overcrowded and 2m is maintained. If and where this becomes a problem, then a maximum occupancy at any one time will be applied.	
Showers, lockers and changing rooms are to be kept clean and clear of personal items. Lockers are required to be locked at all times.	
Enhanced cleaning of changing rooms and showers regularly has been adopted.	
Designated cleaning substances and where appropriate, wipes, will be provided within changing rooms and showering facilities to enable the user of such facilities to undertake cleaning of key points of contact pre-use and/or post use of the facilities.	
As the locker room at Vesty Unit 1 is sizable social distancing measures will and must be maintained and if required, a one-way system may be used.	
Waste/Refuse Management	
Waste will be handled, stored and disposed of in accordance with – Government Guidance Document COVID-19: cleaning in non-healthcare settings.	





Waste from possible COVID-19 cases and from cleaning of areas where possible COVID-19 cases have been (including disposable cloths and tissues), will:	
 Be put in a plastic rubbish bag and tied when full. The plastic bag then to be placed in a second bin bag and tied. Then be put in a suitable and secure place and marked for storage until the individual's test results are known. 	
Such waste must be stored safely, securely and kept away from personnel/other occupiers. Such waste is not to be placed in communal waste areas until negative COVID-19 test results are known or the waste has been stored for at least 72 hours;	
If the individual tests negative, this can be put in with the normal waste	
If the individual tests positive, then it will be stored for at least 72 hours and put in with the normal waste and the relevant manager will also inform any other joint occupiers of the premises e.g. Bouygues as appropriate and any other relevant on-site Service personnel e.g. cleaning or maintenance personnel etc.	
If storage is not appropriate or practical, then the waste will be disposed of professionally as clinical waste.	
Signage & Guidance Posters	
Posters and signage with safety messages are to be displayed within reception and entrance areas, on H&S notice boards and at any other suitable locations throughout the premises.	
Signage that Informs of key coronavirus risks and control measures and discourages personnel and visitors with COVID-19 symptoms from entering the premises will be utilised in prominent locations.	
Signage and PHE based Guidance posters to be located in handwashing and toilet facilities, dining and break out areas and throughout the workplace to remind people of:	
 the signs and symptoms of COVID-19 	
 the need to report if the employee has any of the above signs and symptoms and to self- isolate accordingly. 	
the importance of correct hand hygiene both hand washing and hand sanitising	



 the importance of respiratory etiquette and hand hygiene at all times - 'Catch it bin it kill it' and the importance of carrying paper tissues at all times and using when necessary. The importance of social distancing i.e. maintains a minimum of two metres from others. Maximum room occupancy at any one-time signage. 	
Supply Arrangements	
Suitable and sufficient stocks of the following items will be made available:	
 Hand sanitizing gel; 'Screen' spray cleaner or general purpose detergent; Disposable nitrile gloves in a range of sizes as appropriate; Disposable cloth rolls Disposable tissues; Disposable aprons; Tyvek suit/coveralls in a range of sizes as appropriate; Multi surface (Antiviral) wipes; Disposable surgical type masks; 	
*The list is not exhaustive.	
Proactive Efficiency and Risk Reduction	
Following review parts, of the building/rooms/routes of access may be taken out of use during the pandemic to promote social distancing. This may result in the relocation of some teams.	
As far as is reasonably practical, unnecessary seating and soft furnishings are to be removed and stored separately to enable remaining chairs to be spread out and promote social distancing of at least 2 metres.	
Personnel are to have their own designated seating within offices / rooms for the duration of the pandemic.	
Face Coverings	
Wearing a face covering in certain circumstances is optional and is not currently required by law for the workplace environment of which this risk assessment is written i.e. the office environment	



For those who choose to wear a face mask, they must be used properly and personnel must wash their hands before putting them on and taking them off.	
To provide a consistent and Service centric approach to the wearing of masks the Service has sourced stocks of disposable IIR Type 2 surgical masks which can be made available on request at Vesty.	
The Service will support their workers in using face coverings safely if they choose to wear one.	
The Service will inform personnel choosing to wear face masks of the following government guidance and the need to:	
 Wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before handling or putting a face covering on, and after removing it. When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs/virus from your hands. If you do take the mask off throughout your shift with the intention to put it back on again ensure you store it somewhere clean in the meantime. Change your face covering if it becomes damp or if you've touched it. Continue to wash your hands regularly. Change and wash your face covering daily if not the disposable type (MFRS masks will be). If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste. Remember if you find yourself fidgeting, adjusting or repositioning your mask whilst you are wearing it these are all risk factors which aid the transmission of the germs/virus to your face etc. Remember to practise social distancing wherever possible even when wearing the face covering. In addition, the Service reserves the right to determine if a face covering is not consistent with existing principles and standards of dress within the Service or is otherwise not appropriate for use by a Service employee within the workplace. 	
Vulnerable Personnel and Personnel in High Risk Categories	



Control measures outlined in this risk assessment take account of vulnerable or high-risk personnel and ensure they are adequately protected and supported when returning to the workplace in line with government guidance.	
Managers to conduct individual assessments when personnel in this category return to work to ensure adequate control measures in place.	
Managers, and occupational health departments will be aware of personnel who fall into vulnerable and high-risk categories so that they can ensure that they are given adequate support to enable them to comply with Government health recommendations.	
The Service will closely follow the government guidance for those personnel deemed in a vulnerable or high-risk category. Those personnel will also be advised to follow Government social distancing/medical advice. This will be kept under review by the Service throughout the duration of the pandemic as advice is updated.	
Where it is possible or appropriate for certain vulnerable or high-risk personnel to work from home this may be facilitated following an assessment.	
When developing rotas and considering the risks within specific department/functions relevant managers must have particular regard to whether the personnel doing the work are especially vulnerable to COVID-19. The manager will liaise with individual personnel HR and OH as appropriate.	
Specific consideration is to be given to protecting and supporting the following risk categories:	
 Clinically extremely vulnerable individuals Clinically vulnerable individuals, 	
 Clinically vulnerable (but not extremely clinically vulnerable) In addition, the Service should consider those personal who live with and/or care for clinically vulnerable dependants. 	
Managers will always refer to the relevant Government Guidance for Working safely during COVID- 19 for further information and will consult with POD and OH team to determine what duties are considered to be safe and appropriate for specific individuals within each of these categories.	
Managers must stay in touch with vulnerable or high risk personnel by phone	



2. Coronavirus	Risk of Service	<u>Gym – (Nearest available SHQ/JCC)</u>	
Contamination of Service Gyms	personnel being exposed to coronavirus within a Service gym and contracting COVID-19. Risk of contraction via the following:	The Gym will be opened as part of a <u>phased approach</u> i.e. Operational staff will be first and other staff, partners or users allowed access at an appropriate time which meets all the requirements laid out in government guidance and only when it is deemed COVID-Secure. All authorised persons accessing the gym <u>MUST</u> be fully aware of the risk associated with coronavirus, in particular the risk of pre-symptomatic and asymptomatic virus shedding/spread by individuals.	
	Possible transmission of the virus between	Where possible, Cardiovascular (CV) exercise should be adopted as a preferable alternative to using the gym in order to maintain fitness.	
	gym users and	Individuals may only access the gym after having completed the PARQ form on-line.	
	other personnel and other building users i.e. Police, Ambulance / other visitors.	The PARQ form (or other suitable declaration) must be made available to authorised gym users outside of MFRA employment to be completed and then managed by the responsible person for their organisation.	
		COVID security safety measures:	
	In addition, personnel who are exposed to the virus and contract COVID-	Maximum occupancy of <u>7</u> persons at any one time. This <u>must not</u> be exceeded under any circumstances. Occupancy levels will be subject to continual review and periodic checks for compliance by a member of the H&S team;	
	19 whilst using the gym may transmit the virus to members of the	Where occupancy levels of the gym become a problem i.e. have the potential to/or do breach 7; then the introduction of an electronic booking system will be considered and may be implemented. If required, prohibit gym use for those non-operational members of staff and partners whilst these additional measures are put in place;	
	public and/or family/household members etc.	Gym time will initially be <u>restricted to a total of 1-hour per user daily</u> : 45 minutes for physical activity and up to 15 minutes to allow for adequate cleaning and sanitising during personnel's time in there. This will be kept under continual review;	
	Gym equipment can be difficult to clean due to its convoluted design	Remove or render out-of-use certain pieces of equipment to maintain 2m social distancing. Ensure all equipment is marked up with appropriate signage and states Do Not Use;	
	and structure the surfaces used to	Additional hand sanitising dispensers have been installed within the gym;	



grip/push/pull/adju st by the gym user.	A variety of COVID signage has been introduced to support and highlight social distancing measures; hand hygiene; prohibited areas or pieces of equipment; cleaning procedures; gym etiquette; responsibilities of gym users etc. Signage placed on the walls, doors and floors;	
Personnel using the gym will naturally have	Configuration of the gym and prohibition of certain pieces of equipment must achieve required social distancing measures;	
increased respiration which will serve to spread airborne droplets	All televisions have been taken out of use along with any other audio devices. This is to reduce the possibility of gym users raising their voice and/or shouting to reduce the potential increase in risk of transmission – particularly from aerosol and droplet transmission; this is in support of government guidance;	
containing coronavirus. Such droplets may	A suite of cleaning and sanitising materials is available in the gym and must be used by gym users as directed further below.	
remain in the air for a protracted unknown period of time depending	An enhanced programme of cleaning by the estates department has been introduced and this includes the gym being closed every Wednesday morning 0900hrs – 1100hrs for a deep clean; all access during this time will be prohibited.	
upon the amount of virus produced/present,	All gym guidance, rules and regulations will be made readily available and will also be displayed on the gymnasium H&S board – users must read this.	
the temperature, humidity and ventilation/airflow within the gym.	To assist ventilation, the gym windows should be open (weather and temperature permitting); the main gym door entrance may be wedged open to support ventilation and also reduce contact of surfaces.	
In addition, increased perspiration etc.	To comply with 'track & trace' procedures should an incident occur, <u>all</u> gym users will be required to sign in and out each time they use the gym. Gym users are required to utilise their own pen for this task; hand sanitiser will also be located next to the signing-in book;	
will increase the likelihood of hand to face/mouth/eye	First aid points in or near the gymnasium to be provided with a grab-pack of suitable PPE i.e. gloves, mask etc. should close contact first aid be required.	
contact.	COVID security Gym user responsibilities:	
As the gym and associated equipment is normally shared	The gym user should arrive in sport kit and once use is complete, travel straight home to change/shower, avoiding and limiting the use of changing rooms and shower facilities. *It is recognised that this may not always be achievable i.e. personnel who use the gym during their lunch time or as part of their shift (Ops staff); in which case all other control measures must still be	



	fallowed.	
by personnel both	followed.	
on duty and off	The sum upor must weak their bands thereughly with each and water before entering the sum:	
duty; grey and green book;	The gym user must wash their hands thoroughly with soap and water before entering the gym;	
MFRS and police	The only access/egress in and out of the SHQ/JCC gym is via one door in the locker room therefore	
the gym could be	gym users are <u>not to form queues</u> to enter the gym when it's at maximum capacity and must return	
considered	at an alternative time.	
significant source		
and pathway of	The gym user must make a conscious effort not to engage in hand to face/eye/mouth/nose contact	
transmission to all	whilst within the gym;	
personnel working		
within the	The gym user must remain mindful of the need not to over exert themselves as increased respiration	
premises at any	may increase the risk of the production of airborne/aerosolised droplets;	
one time and		
spanning across	The gym user must move around the gym in a pragmatic fashion and whilst maintaining 2m social	
all working	distancing; congregation around items of equipment must not take place and close contact and	
patterns.	unnecessary conversations must be avoided.	
Patterner		
	Gym users must ensure that the simultaneous use of equipment does not breach the 2m social	
Initial Risk	distancing rules.	Residual
Rating:	, , , , , , , , , , , , , , , , , , ,	Risk Rating:
	The gym user must ensure that all windows and/or external doors where available are fully open	
INTOLERABLE	throughout the gym session to support ventilation guidance.	TOLERABLE
RISK		RISK
	The gym user must minimise the unnecessary touching/handling of any surfaces, items or	
*prior to any	equipment within the gym.	*Once all
control measures		control
being applied	The gym user MUST carefully and diligently clean all of the equipment (e.g. weights); and surfaces	measures
3 1 1 1	that they have come into contact with immediately after each use whilst within the gym using	required are
	provided spray cleaner or general purpose detergent (as appropriate) and a disposable cloth/roll	implemented
	provided.	
	After concluding the gym session, the gym user must clean all of the potential	
	touch/push/contact/adjustments points on fixed and portable equipment and equipment with	
	horizontal surfaces e.g. mats, benches, seats etc. within 3 metres of where they have exercised.	
	If the gym user coughs or sneezes during the gym session this must be caught in a tissue as per	
	the 'Catch it, Bin it, Kill it' strategy. Where this has not been possible all equipment and surfaces	
	or potential touch/push/contact within the immediate area MUST be cleaned by the individual in	





	accordance with the COVID-19 Service Instruction 0016 Cleaning Requirements for MFRS Premises.	
	Where coughing or sneezing persist the gym user must cease use of the gym.	
	Gym users using the designated water fountain/dispenser may do so but they must fill water bottles directly, and not use it to drink from directly. When using the fountain to fill the bottle, the water bottle should not make contact with the fountain outlet and any fountain surfaces which the user has made contact with should be cleaned off immediately.	
	The gym MUST NOT be used by personnel if:	
	 An individual/s feel even slightly unwell or less well than normal or more fatigued than normal as these <u>may possibly be considered as potential</u> signs or onset of infection If anyone is displaying COVID-19 signs and symptoms If it will exceed the maximum occupancy 	
	 If the relevant cleaning materials as detailed within the control measures are not available If doing so would breach any of the control measures laid out in this guidance document and underpinning risk assessment. 	
	COVID security 'before and after use' responsibilities	
	Prior to commencing gym related activity the gym user MUST ensure the following items are assembled and are available for use within the gym:	
	 Disinfectant spray cleaner or general purpose detergent; Disposable cloth/wipes - these must be used to wipe down surfaces and may be used by the gym user to wipe perspiration away without engaging in direct hand to face/eye/mouth/nose contact; Disposable tissues; Alcohol hand sanitising gel; A bin including a bin bag must be present; 	
	After the gym has been used/cleaned all windows and/or doors that can be left open should be left open to assist with circulation. Where there is no external door or ventilation/airflow is limited the gym is not to be accessed for a period of 30-60mins.	
	The floor surfaces and key points of contact within the room i.e. door handles must be periodically	



		cleaned by designated cleaning personnel.	
		Gym users are to supplement normal cleaning by cleaning areas they use and access regularly whilst in the gym. This extends to all gym equipment, before and after use and as they go along.	
		Details of the hazards and risk associated with accessing the gym and the related control measures within the risk assessment will be transferred to a notice which will be displayed in a prominent location within the gym.	
3. Coronavirus	In the event a	Vehicles	
Contamination of Service Light Vehicles/Fire Appliances	vehicle occupant has COVID-19 they may transmit the virus to other	Regular day to day cleaning of pool vehicles will take place and will be assigned to a designated department and nominated personnel/users as appropriate.	
Surfaces which could potentially	vehicle users by direct contact with surfaces within	A schedule of cleaning is to be developed and implemented if deemed appropriate against usage of vehicle.	
become contaminated include:	the vehicle and/or exhalation, sneezing or coughing etc.	Allocation of resources and personnel to ensure minimum standards of general hygiene and cleanliness are maintained for all Service pool vehicles and where necessary those assigned to specific departments.	
Door handles (internal and	onto surfaces within the vehicle.	Completion of Weekly 'A' routine of the vehicle and an inventory check of equipment, PPE, first aid and any other consumable items/materials necessary to manage the risk relating to driving Service vehicles throughout the pandemic (detailed further below).	
 external front and rear doors) Grab handles 	Important note in relation to all of the above that individuals may have COVID-19	Decontamination of vehicles will take place where there is reason to believe that coronavirus contamination may have occurred. This will be undertaken in accordance with the COVID19 Service Instruction 0008 Operational Safety Precautions Procedure as appropriate.	
(internal front and rear)	and may not be symptomatic.	Minimise non-essential travel; remote options must be considered first to avoid the need to use vehicles.	
 Steering wheel. Indicators. 	It will not be possible for occupants of light	The use of light service vehicles is to be confined to small teams or departments if possible to limit the number of personnel using them and create 'Team Bubbles'.	
 Switches, Window handles. 	vehicles to maintain a minimum 2-meter separation	Vehicles to be cleaned/sanitised at the beginning and end of use by the same personnel i.e. start and finish of physically using the vehicle and/or when users of the vehicle changes. After final use all litter must be removed and all surfaces, controls and equipment that may have been recently handled, cleaned; paying particular attention to:	



 Radio or Sat Nav Glove compartmen t latch button. Gear stick. Seat belt and catch. Internal Mirrors. Seat adjust. Hand brake. Right and left door storage and other compartmen ts Internal door and window surfaces. Floor surfaces. Boot and/or storage areas within the vehicle. 	distance and given the enclosed nature of vehicles there is a significant risk of airborne transmission of the virus between occupants. Initial Risk Rating: SUBSTANTIAL RISK *prior to any control measures being applied*	 Door handles Seat adjustments Grab handles Vehicle controls Seatbelts Steering wheels Cleaning materials and PPE for vehicles to be provided to assist with the cleaning and maintenance prior to, in between and after use. The suite of materials and PPE will consist of the following: Antiviral Wipes Small plastic bags for waste materials; Portable Hand sanitising gel based on availability The above items will be issued to Service locations and stored in each Service vehicle. Paper tissues/roll or cloth; Nitrile Gloves; IIR Type 2 surgical masks The above items will be issued to service locations and stored in a suitable place at that location to be accessed by personnel as and when required. Packs stored in a vehicle must be stored in the boot/rear compartment out of direct sunlight. A stock of suitable face masks to be made available for those personnel utilising the vehicle who wish to wear one. These will be IIR/Type 2 surgical masks provided by the Service. Where persons outside of the 'Team Bubble' are required to occupy the vehicle at any one time a maximum occupancy limit of two for all light vehicles other than mini-buses should be applied. Social distancing measures such as 'driver in the front and passenger in the rear' must be considered and the use of the face masks adopted. 	Residual Risk Rating: TOLERABLE RISK *Once all control measures required are implemented



	Light vehicles to only be occupied by the minimum number of personnel required to perform the task.	
	Significant consideration must be given to the risk and the need to have more than two persons occupy a light vehicle.	
	In larger non-operational vehicles e.g. minibus's where greater social distancing may be achieved and it is considered necessary to have multiple personnel travelling within the vehicle, personnel will only occupy seats which enable the maximum social distancing possible and occupancy should be reduced. In such cases depending upon occupancy levels surgical type facemasks may not be required.	
	Where weather and environmental conditions permit and as far as is practicable, the windows on light vehicles are to be partially/fully down when occupied to create ventilation and promote airflow.	
	Where weather and environmental conditions permit the vehicle should be ventilated i.e. all doors, boot and windows opened for 30-60 seconds after the vehicle has been used/before it is handed over to new occupants.	
	The vehicle is to be cleaned in accordance with COVID19 Service Instruction 0008 Operational Safety Precautions Procedure either post use or pre-use by the driver as appropriate. It will be the responsibility of the driver to verify that the vehicle has been cleaned prior to using it.	
	Employee's to remove any nitrile gloves used within the community or elsewhere prior to entering Service vehicles.	
	In the event an employee believes they may have COVID-19 symptoms they must inform their line manager, self-isolate following government guidance and follow organisational testing and track and trace guidance.	
	Vehicles must not be entered or used by anybody displaying signs and symptoms of COVID-19.	
	If the vehicle is considered to have become contaminated with Coronavirus the vehicle must not be used and the Decontamination Procedure is to be enacted by the driver in cooperation with their line manager and the COVID19 Service Instruction 0008 Operational Safety Precautions Procedure.	



Information including key coronavirus related safety information is to be incorporated into the vehicle log book folder and this will be made available to read by the driver.	
Appropriate signage will be affixed within all vehicles highlighting key safety messages from those detailed above including the need to wipe down surfaces after using the vehicles and checking the availability of PPE and consumables prior to departing etc.	
Vehicle Workshops	
Vehicle workshops personnel will adhere to all the control measure already outlined in this RA which are unified and applicable to all to all areas of the organisation i.e. social distancing, hand hygiene, personal responsibility and health monitoring, limited numbers and activities, and so on etc.	
Control measures which are already in place for workshops pre-COVID and relevant to pre-existing risk assessments must continue to be adhered to at all times.	
The main entrance/reception area vending machine to be marked as ' <u>out of use'</u> as this small area may facilitate congregation.	
Personnel, as far as is possible, must adhere to social distancing rules of 2 metres at all times. where it is difficult to achieve a review of the activity should be undertaken to ensure that the additional control measures as detailed throughout this document are being adhered to. Any PPE relevant to the task/s or activity must be worn.	
Clear signage to be displayed throughout the workshop area detailing social distancing rules and other relevant COVID related guidance and information. This may be on floors/walls/doors. When interacting with customers or colleague's personnel are to ensure that they adhere to the social distance guidelines.	
Hand sanitiser will be available to everyone within the workshop area and to be located in prominent points across the workshop floor. This may extend to a number of sanitising points strategically placed in the workshops area. Mounted hand sanitising dispensers to also be placed in designated locations.	
Workshop supervisors and managers must consider the timing/arrangements of customer visits are staggered in order to avoid multiple customers/ in the workshop at any one time; this may include crews attending on appliances.	
For any customers/visitors who do attend workshops there will be 2 metre markings to show customers where to wait.	



Workshop personnel to remind customers of the social distancing requirements as and when appropriate.	
Hand hygiene to take place before and after handling keys. Where there is potential for contamination then vehicle keys are to be sanitised too, using wipes or sprays. Keys to be stored appropriately, safely and securely. Signage and sanitiser to be provided next to any workshops key press.	
Workshops supervisors and managers are to review and consider rotas of their personnel paying particular attention to, where possible, the creation of 'Team Bubbles', i.e. keeping certain personnel grouped together for shifts and work activities in order to limit the number of people they come into contact with/work with. This must not be at the detriment of delivering core and risk critical activities i.e. maintaining appliance availability through fixing faults, servicing, repair etc.	
All statutory testing and inspections will continue as per the current legislation and maintenance will also continue with in house checks and servicing.	
Ventilation is a significant risk reduction factor in reducing the potential concentration of airborne/droplet transmission within the workshops area, particularly where personnel congregate together at any time. Garage doors on both sides of the building (where possible) are to be opened when possible to enable adequate flow of ventilation within the workshop area.	
Any trade part deliveries to workshops will be made in a safe and COVID secure manner, using all the control measures and personal protective equipment provided and as detailed in the deliveries section of this document.	
A paperless or reduced paper use process should be introduced i.e. do not print documentation (documents could be emailed) or MOT certificates unless the customer requires it for a specific reason. Customers can access, download and print MOT certificates from: https://www.gov.uk/check-mot-history	
Personal tooling is the preferred method of use and tools are generally not to be shared between technicians/mechanics (where possible), or at least exchanges are limited.	
Before the commencement of work activities using tools, technicians/mechanics must adopt full hand hygiene procedures and don appropriate PPE (coveralls, gloves, goggles etc.) as required.	
Where technicians/mechanics have to share tools and equipment the following will be adopted:	



 Technicians/mechanics must be fit and well and not attending work if they have and COVID symptoms Strict hand hygiene and will be observed prior to and post activity PPE, such as nitrile gloves to be used Masks must be considered for prolonged periods of joint/close contact working Although passing and sharing of equipment may be required, social distancing must still, as far as possible, be adopted High contact points i.e. switches or buttons to ramps etc. to be wiped/sanitised regularly Where possible personnel to use alternative bays in workshops so that mechanics physically do not come into close proximity with each other. If this is unachievable then as detailed, working areas within each bay to be clearly marked out, taking account of social distancing measures. If and where possible, only one technician working on a vehicle at any one time. If assistance is required, e.g. removal of a gearbox or manual handling activity for example, then personal protective equipment is to be worn, including but not limited to a facial mask and disposable gloves where prolonged close contact working is required. 	
Gloves are to be changed, and hands washed between each repair. Personnel must wash their hands with soap and water often – doing this for at least 20 seconds and every effort must be made to avoid hand/eye/nose/mouth contact.	
When vehicles come in for repair/service or other scheduled activity, the basic vehicle cleanliness principles are to be adopted i.e. high contact points wiped down etc.	
Where vehicles are required to be driven due to a road test or being picked up/dropped off then workshops personnel are required initially, and only where possible, to do this individually. Where the occupancy is required to be more than one then the control measures detailed in the 'Vehicles' section of this RA are to be adopted.	
Vehicle protection (seat covers etc.) to be used as normal. These must be removed when personnel have finished work on the vehicle and the vehicle touch points (door handles, gear selector, dashboard and any other areas touched) are to be wiped down/disinfected.	
Site to site movement is to be limited to only essential movement and only with approval from the workshop manager.	



Personnel in the workshop environment are required to carry personal tissues and must cover their mouth and nose with a tissue or their sleeve (not their hands) when coughing or sneezing, putting used tissues in the bin straight away (Catch it, Bin, Kill it) and washing hands afterwards.	
Any PPE/dirty or contaminated kit/overalls etc. is to be disposed of (if disposable) or processed for cleaning and changed as required.	
Consumable Stores & Ops Equipment	
Consumable stores and Ops Equipment personnel will adhere to all the control measures already outlined in this guidance document which are unified and applicable to all areas of the organisation i.e. social distancing, hand hygiene, personal responsibility and health monitoring, limited numbers and activities, and so on.	
Any control measures which could be considered already in place for daily operation of Stores and Ops equipment, pre-COVID, and relevant to pre-existing risk assessments must continue to be adhered to at all times.	
Consumable stores and Ops Equipment are responsible for large open areas of storage; the following measures are to be adopted as appropriate:	
 Relevant COVID markings/and/or instructional, guidance & posters to be displayed in prominent areas and on the entry and exit areas to storage facilities and within; Hand hygiene facilities i.e. sanitiser and relevant instruction to be provided/available as above; 	
 Social distancing measures to be in place inside storage areas i.e. maximum occupancies, floor markings identifying 2m separation; 	
 PPE readily available for any tasks that may requires it i.e. handling of goods or prolonged close proximity working etc.; 	
 Windows on both sides of the Stores area (where possible/if available) to be opened to enable adequate flow of ventilation within the stores zone or mechanical ventilation as detailed earlier on used; 	
 Access to the stores is to be permitted to authorised personnel only and is managed and controlled by the Stores manager or other designated responsible person; 	
First Aid	
Staff attendance/availability to be closely monitored to ensure adequate numbers of First Aiders are available at all times.	



	First aiders should provide a means of treatment e.g. passing a plaster to the injured person for them to self-administer.		
	First aiders must where possible limit unnecessary interactions with ill or injured colleagues.		
	Colleagues to be encouraged to treat their own minor injuries (where possible). This can be supported by first aiders providing advice whilst observing social distancing.		
	First aiders must make full use of PPE when treating injured colleagues or visitors. Suitable PPE will be provided in grab bags next to or close to first aid points.		
	In line with PHE and NHS advice where first aiders are involved in directly assessing an injured individual that is not currently a possible or confirmed case (within 2 metres) the first aider must wear disposable gloves, a disposable apron, and where staff consider there is a risk to themselves or the individuals they are caring for they should wear a fluid repellent surgical mask with eye protection if there are risks of splashes, droplets of blood or bodily fluids for the care episode/single session		
	Fire Marshals		
	Staff attendance/availability is closely monitored by their respective Line Manager to ensure adequate numbers of Fire Marshalls are available at all times		
	In an emergency, e.g. fire; personnel must still leave the building in a safe, orderly manner.		
	All people are to report to the nearest fire assembly point/s ensuring (where applicable) maintaining social distancing.		
	Upon re-entry to the building if a false alarm or fire drill then hand hygiene must be adopted at as soon as possible		
Overall Residual Risk Rating once all 'control measures required' have been implemented for VESTY Units 1 & 5 is deemed as: TOLERABLE RISK			