



Service Policy: STRATPOL09 Information Governance and Security Policy

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| MAY 2018 | April 2025 | | | |

Amendment History:

| Version | Date | Author | Reasons for Change |
|---------|----------------|--------|---|
| 1 | October 2013 | | Combined Information Governance, Data Protection & Security Policy. |
| 1.1 | November 2014 | | Extra Information inserted to note SI 0725 and 0433 |
| 1.2 | July | | Extra Si numbers added |
| 1.3 | September 2016 | | Review and update |
| 1.4 | April 2017 | | Review and update |
| 1.5 | October 2017 | | Updated to reflect actions taken for GDPR. |
| 1.6 | March 2018 | | Annual Review and update for GDPR |
| 1.7 | March 2019 | | Annual review |
| 1.8 | March 2020 | | Annual Review – details of new Data Protection Officer |
| 1.9 | April 2021 | | Annual Review |
| 1.10 | April 2023 | | Annual Review |
| 1.11 | April 2024 | | Annual Review and minor admin. changes |
| 1.12 | October 2024 | | Minor paragraph addition to make clear our ethical approach. |

Equalities Impact Assessment:

| Initial | Full | Date | Reviewed by | Comments |
|---------|------|------|-------------|-------------------|
| | X | | ED&I TEAM | LOCATED ON PORTAL |

Civil Contingencies Impact Assessment:

| Date | Reviewed by | Comments |
|------|-------------|----------|
| | | |

Related Documents:

| Doc. Type | Ref No. | Title | Location |
|---------------------|----------|--|----------|
| Service Instruction | SI 0435 | Protection of Personal and Business Sensitive information | 1.5 |
| Service Instruction | SI 0437 | Freedom of Information Requests/Publication Scheme | 1.3 |
| Service Instruction | SI 0725 | Closed Circuit Television (CCTV) use Operated by MFRA | 1.3 |
| Service Instruction | SI 0759 | Destruction of Information Assets (including Protectively Marked Information) | 2.3 |
| Service Instruction | SI 0687 | Preparing and transferring records to storage in the Archive Store, Vesty building | 3.2 |
| Policy | ICTPOL03 | Acceptable use policy | |
| Service Instruction | SI0730 | Internet Access & Usage | |
| Service Instruction | SI0703 | Email | |

| | | | |
|---------------------|---------|---|--|
| Service Instruction | SI0699 | Using Social Media | |
| Service Instruction | SI 0433 | Retention of Information | |
| Service Instruction | SI 0816 | Protective Marking – Government Security Classifications and Government Protective Marking Scheme | |
| Service Instruction | SI 0818 | Personnel Security | |
| Service Instruction | SI 0829 | Processing Vulnerable Person Data | |

Distribution List:

| Name | Position | Department |
|----------|----------|------------|
| ALL MFRS | | |

Sign-Off List:

| Name | Position |
|------|----------|
| | |

Target Audience:

| | | | | | | | |
|--------------------|-------------------------------------|-----------------|--------------------------|-----------------|--------------------------|-----------------|--------------------------|
| All MFRS | <input checked="" type="checkbox"/> | Ops Crews | <input type="checkbox"/> | Fire Protection | <input type="checkbox"/> | Fire Prevention | <input type="checkbox"/> |
| Principal officers | <input type="checkbox"/> | Senior officers | <input type="checkbox"/> | Non uniformed | <input type="checkbox"/> | | <input type="checkbox"/> |

Ownership:

| | | | | |
|-------------------------|-----|-------------------------------------|--------|--|
| FOI exemption required? | Yes | <input type="checkbox"/> | URL | |
| | No | <input checked="" type="checkbox"/> | Reason | |

Legislation:

| | |
|-------|--|
| Title | Protection of Freedoms Act 2012 |
| | UK General Data Protection Regulation 2018 |
| | Freedom of Information Act 2000 |
| | Data Protection Act 2018 |
| | Human Rights Act 1998 |

Contact:

| | | |
|------------------------|-------|----------------|
| Department | Email | Telephone ext. |
| STRATEGY & PERFORMANCE | | |

STRATPOL09 Information Governance and Security Policy

1. Policy Introduction and Background:

Information and data are necessary for Merseyside Fire and Rescue Authority (MFRA) to comply with its statutory duties and to arrange and provide services for the citizens of Merseyside and visitors to the area.

All Members, employees, contract and temporary workers, and volunteers have a responsibility to ensure that information and data are managed properly and are secure and safeguarded from inappropriate release, modification or misuse.

This includes the associated supporting technology.

MFRA has a well-developed *ethical approach* to managing data. Ethics is not just a component of a policy for us; it is ingrained throughout our culture. We prioritise *integrity, inclusiveness, reliability, transparency* and *accountability*, and ensure that all employees are prepared to handle data responsibly and with *fairness*. We treat all data subjects with dignity; safeguarding their rights, preferences, *privacy and security*. By embedding these principles into our operations, we strive to foster trust and confidence among our data subjects, and constantly reinforce our dedication to ethical data management as a cornerstone of our organisation.

Information Governance is the way in which we bring together all of the requirements and standards that apply to the handling of information on all media. This ensures that the organisation and individuals have information that is accurate, meets legal requirements, is dealt with efficiently and is secure. It satisfies the information security principles of Confidentiality, Integrity and Availability.

The Authority will process personal data in line with the requirements of the General Data Protection Regulation (GDPR) 2016 and Data Protection Act (DPA) 2018 and will take all steps necessary to ensure compliance with the legislation. The GDPR and DPA require public bodies to appoint a Data Protection Officer (DPO) and this role is performed for Merseyside Fire and Rescue Authority by the Director of Strategy and Performance, Deb Appleton.

2. Policy Explanation:

The objective of this Information Governance and Security Policy is to protect MFRA's information and data assets¹ from all threats, whether internal or external, deliberate or accidental, to ensure business continuity, minimise damage and maximise the Authority's ability to deliver services by bringing together all of the requirements, standards and best practice that apply to the handling of information. It has four fundamental aims:

- To support and promote the effective and appropriate use of information to deliver services;
- To encourage responsible staff to work closely together, preventing duplication of effort and enabling more efficient use of resources;
- To develop support arrangements and provide staff with appropriate tools and support to enable them to discharge their responsibilities to consistently high standards and to ensure statutory obligations are met;
- To enable the organisation to understand its own performance against its objectives.

Information Governance and Security includes compliance with:

¹ This includes data & information printed or written on paper, stored electronically, and transmitted by post or electronic means, stored on tape or video, spoken in conversation.

- The General Data Protection Regulation 2016
- The Data Protection Act 2018
- Freedom of Information Act 2000
- Protection of Freedoms Act 2012
- Environmental Information Regulations 2004
- Computer Misuse Act 1990
- Human Right Act 1998

It encompasses:

- Information Sharing
- The Confidentiality Code of Practice
- Records Management
- Information Quality Assurance
- Information Security
- Information Governance Management
- Risk Management
- Protective Security

Scope

The scope of this Information Governance and Security Policy covers all MFRA information and data held in any format and in any location including that held and used by Partner Organisations delivering services on behalf of the MFRA.

Policy

It is the policy of MFRA to ensure that:

- Information and data are protected from the loss of confidentiality², integrity³ and availability⁴.
- Legislative and regulatory requirements are met⁵.
- Business continuity plans are produced, maintained and tested.
- Information security awareness training is made available to all employees and Members.
- All breaches of information and data security, actual or suspected, are reported as soon as possible to the DPO and subsequently investigated. The DPO is required to report such breaches to the Information Commissioner's Office (ICO) within 72 hours of becoming aware of a breach.

² Confidentiality: ensuring that information is accessible only to authorised individuals.

³ Integrity: safeguarding the accuracy and completeness of information and processing methods.

⁴ Availability: ensuring that authorised users have access to relevant information when required.

⁵ Includes legislation such as the General Data Protection Regulation 2016, Freedom of Information Act 2000 and the Computer Misuse Act 1990.

- All Strategic Leadership Team (SLT) members and heads of department are responsible for implementing the Information Governance and Security Policy within their respective business areas.
- It is the responsibility of each member, employee, contract & temporary worker and volunteer to adhere to this policy and associated Service Instructions.

3. Policy Implementation:

This Policy relates to the following Service Instructions and Policy.

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|-----------------|--|
| SI 0435 | Protection of Personal Data and Sensitive Business Information |
| SI 0437 | Freedom of Information requests and Publication Scheme |
| SI 0725 | Closed Circuit Television (CCTV) use Operated by MFRA |
| SI 0759 | Destruction of Information Assets (including protectively marked information) |
| SI 0687 | Preparing and Transferring Records to the RM Archive Store – Vesty Building |
| SI 0829 | Processing Vulnerable Person Data |
| SI 0433 | Retention of Information |
| ICTPOL03 | Acceptable use policy |
| SI 0703 | Internet Access and Usage |
| SI 0699 | Using Social Media |
| SI 0730 | Email |
| SI 0816 | Protective Marking – Government Security Classifications and Government Protective Marking Scheme |
| SI 0818 | Personnel Security |

All Policies can be found on the [Website](#)