

*NATIONAL RESILIENCE INTERNAL*

**FUNCTIONAL PLAN**

**ACTION TRACKER 2024/25**

**Our Purpose:**

HERE TO SERVE. HERE TO PROTECT.

HERE TO KEEP YOU SAFE.

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| **Action Plan 2023/24** |
| **KEY DELIVERABLE** | **ACTIONS TO ACHIEVE EXPECTED OUTCOMES** | **OWNER** | **PROGRESS** | **PROJECTED COMPLETION DATE** | **BOARD REPORT DATE** | **BRAG STATUS** |
| **5.1 Work with National Resilience ensuring the delivery of management, development and assurance of NR Capabilities both operationally and through training and exercising**.  | 5.1.1 Work with National Resilience (NR) to implement the outcomes of assurance action plans to ensure compliance with Key Performance Indicators (KPI’s). | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.  | **April – June update**23/24 assurance of USAR, Detection, Identification and Monitoring (DIM), Flood and Mass Decontamination Unit (MDU) has taken place. Any actions received have now been discharged. | March 2025 |  |  |
| 5.1.2 Disseminate NR Safety Notices and Information Notes as and when required.  | **April – June update**All NR Safety and Information notes are disseminated by MFRS single point of contact and Station Managers to NR stations. All notes are then captured on MFRS Portal. |  |
| 5.1.3 Participate in the delivery, and evaluation of local and regional multi-agency exercises as part of the NR assurance model. | **April – June update**This is ongoing. Multi-agency training days and exercises have been taking place with external multi-agency stakeholders. All training and exercising is captured locally through the TDA Command dept. An exercise is planned for 7th September incorporating USAR. |  |
| 5.1.4 Work with National Resilience Assurance Team (NRAT) to ensure local capabilities are assured in line with NR KPIs. | **April – June update**This is ongoing to ensure that all capabilities meet the NR KPI’s.  |  |
| 5.1.5 Ensure regular monitoring and reporting into the NR Toolkit to ensure the management of H&S, business benefits, forums, incident, exercise reporting and follow up events. | **April – June update**Ongoing with no specific timescale. All MFRS NR leads ensure that the NR toolkit is updated as and when required with any Safety observations being recorded. |  |
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| **5.2 Continually review locations of National Resilience assets, kit and update accordingly, ensuring assets are best placed for an immediate response.**  | 5.2.1 Implement a review of NR asset locations to ensure assets are best placed for an immediate response as per NR KPI’s. | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective. **Respond-** We will be there when you need us most. Pulling out all the stops to save lives. Whether we are taking 99 calls, or attending incidents, we keep our communities safe. | **April – June update**Full Review of NR asset locations has taken place in previous financial year. DIM vehicle will be moved to St Helens Fire Station once space becomes available.  | March 2025 |  |  |
| 5.2.2 Implement a review of NR assets and PPE and update accordingly in line with asset refresh and the Transport Asset Management Plan. | **April – June update**This is ongoing throughout financial year. Canine vehicle has been replaced and is included in the Transport Asset Management plan. USAR Bobcat needs replacing. Working with NR regarding replacement vehicle. Review is ongoing regarding all NR assets with no specific date for completion. |  |
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| **5.3 Maintain the skills and knowledge of all MFRS National Resilience staff ensuring that there is structured training and Continuous Professional Development (CPD) in line with MFRS NR KPI’s and as part of the IRMP 2021-24 implementation.** | 5.3.1 Manage the annual NR training needs analysis (TNA) to determine requirements for NR skills acquisition training required to maintain KPIs. | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.  | **April – June update**MFRS single point of contact manages the NR TNA ensuring compliance with the NR KPI’s. This is in co-ordination with NR Training. | March 2025 |  |  |
| 5.3.2 Schedule and host the National Resilience Training Internal Capability Group to provide a forum for training delivery and NR training users to share good practice and suggest ways in which NR training can be improved. | **April – June update**This is ongoing with NRAT capabilities. This is captured through minuted internal NR meetings along with the SRT WM and FF meetings that are held monthly. |  |
| 5.3.3 Engage with local FRSs to share best practice and learning opportunities, and where possible ensure alignment of capability, policies, and procedures | **April – June update**This is ongoing. Joint training is taking place and is planned with Flood, USAR and MTA. Urban Search and Rescue (USAR) joint training has taken place with zone 1 colleagues which will culminate in an exercise in September to include all of zone 1.  |  |
| 5.3.4 Implement a training programme with periodic training in line with KPI’s and create a recording process for the management of ongoing training. | **April – June update**This is ongoing. Periodic NR training takes place in line with KPI’s and is recorded locally and on the NR site to include Maintenance of Competence. |  |
| 5.3.5 Maintain assurance of the standards of instruction and guidance provided by National Resilience instructors and Tactical Advisers within the FRS. | **April – June update**This is ongoing. All instruction is monitored and assessed periodically by NRAT to ensure teaching and training is up to the required standard. |  |
| 5.3.6 Continue the delivery of an NR CPD program across MFRS and the NR capabilities. | **July-Sept update**This is maintained at a local level for each capability. Each capability lead should test and exercise twice a year to keep up competence and assure training.  |  |
| 5.3.7 Ensure that NR training is fully embedded in the new Long Lane Training & Development Academy. | **July-Sept update**This is ongoing and will be reviewed to ensure NR training is fully embedded. |
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| **5.4 Implement regular local and over border exercising and training in line with NR KPI’s and assurance program including NRFC.** | 5.4.1 Engage with neighbouring NR capability leads to identify over border collaboration training and exercise opportunities. | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.  | **April – June update**All MFRS capability leads have been liaising with neighbouring FRSs to identify training and exercising opportunities.USAR and MTA exercise has been planned for September incorporating neighbouring FRS’s. | March 2025 |  |  |
| 5.4.2 Continue Engagement with neighbouring NR capability leads to identify over border assurance of Swift Water and Power Boat Instructors. | **April – June update**This is business as usual and is ongoing throughout 24/25. This includes GMFRS, South Wales and Essex FRS. |  |
| 5.4.3 Support local and national debriefs and share learning from incidents where NR assets or expertise has been deployed. | **April – June update**This is ongoing with no specific date for completion. Will be completed as and when needed. Learning is shared both locally and nationally where National Resilience assets have been deployed or used. |  |
| 5.4.4 Continue to build relationships with NRFC and provide effective arrangements through National Resilience Fire Control for the monitoring, mobilisation and coordination of National Resilience assets. | **April – June update**This is business as usual. NRFC are invited to any exercises and training to give a better understanding of the NR capabilities. This is including command seminars. |  |
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| **5.5 Ensure collaborative opportunities are fully explored and developed with both internal and external stakeholders.**  | 5.5.1 Monitor and review all areas of collaboration, exploring shared training with Merseyside Police and NWAS helping to improve services to the public of Merseyside. | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.  | **April – June update**Ongoing training and exercising have taken place with Merseyside Police and NWAS. This is captured by the TDA command department.Joint training and exercising is ongoing in MTA, USAR, Flood and DIM. No specific date for completion collaborative opportunities will be explored throughout 2024/25. | March 2025 |  |  |
| 5.5.2 Continue to engage with multi agency partners to support collaborative work streams which embed JESIP principles identify emerging threats to minimise impact to all emergency responders | **April – June update**No completion date given for this as this is ongoing throughout the calendar year. Ongoing training days with partners as well as attending JESIP training days throughout the year. |  |
| 5.5.3 Continue the work to redevelop the local NR website and MFRS portal ensuring a reliable robust user-friendly platform is available to communicate and support NR and MFRS. | **April – June update**No specific date given for completion. Single point of contact (SPOC) has been involved in the redevelopment of the NR website and MFRS portal regarding the LMS implementation project and MerseyFire Learn. |  |
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| **5.6 Provide principal officers with regular updates on the functional plan and key deliverables.** | 5.6.1 Provide principal officers with a yearly statement of NR KPI’s. | Area Manager National Resilience**Here to serve. Here to protect. Here to keep you safe.****Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.  | **April – June update**This will be covered in Ops Board NR update. | March 2025 |  |  |
| 5.6.2 Provide Lead Officer with regular updates of NR capabilities through one-to-one meetings. | **April – June update**Ongoing throughout the year in regular monthly one to ones. |  |
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| **BRAG Descriptor** |

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|  **Action completed** | **Action is unlikely to be delivered within the current functional delivery plan** | **Action may not be delivered by the designated deadline within the functional plan** | **Action will be delivered by the designated deadline within the functional plan** | **Action not yet started** |

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| **STATUS SUMMARY – 30.06.23** |
| **Total Number of Workstreams** | **23 (100%)** |
| **Action completed** | **0 0%)** |
| **Action is unlikely to be delivered within the current functional delivery plan** | **0 (0%)** |
| **Action may not be delivered by the designated deadline within the functional plan** | **0 (0%)** |
| **Action will be delivered by the designated deadline within the functional plan** | **23 (100%)** |
| **Action not yet started** | **0 (0%)** |